

Applies To: **2005–06 Odyssey EX-L and EX-L Touring** – Check the iN VIN status for eligibility**June 8, 2012**

Warranty Extension: PCM Update for Lock-Up Clutch Function

BACKGROUND

A judder from the torque converter lock-up clutch may be felt while driving between 20–60 mph. To minimize the opportunity for the judder to occur, a software update for the transmission is available. To increase customer confidence, American Honda is extending the warranty on the torque converter in affected vehicles to 8 years from the original date of purchase or 105,000 miles, whichever comes first.

If a customer returns complaining about a judder after the transmission software was updated, you must capture a snapshot of the customer's symptom, and forward it to Tech Line for review. Any related repair done without Tech Line's review **will be subject to debit**.

For more information about capturing a snapshot, refer to the following:

- *Torque Converter Clutch Shudder and Vibration Job Aid*
- *Tech2Tech segment: Interpreting Torque Converter Judder Snapshot Data*

For more information about how to send the snapshot to Tech Line, refer to the *Job Aid Sending Vehicle Data to Tech Line*.

CORRECTIVE ACTION

Update the PGM-FI software with the HDS.

WARRANTY CLAIM INFORMATION

Operation Number: 1255A2
Flat Rate Time: 0.3 hour
Failed Part: 37820-RGM-A64
Defect Code: 5T200
Symptom Code: S3800
Skill Level: Repair Technician

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the HDS or MVCI are not covered under warranty.

MVCI Control Module (CM) Update:
Application Version 2.17.04 **or later**
Database update 14-MAR-2012 **or later**

HDS Software Version:
3.003.006 **or later**

Before beginning the repair, make sure that both the HDS and MVCI are updated as listed above

Do only the update listed in this service bulletin.

Check that the MVCI indicates the applicable program ID listed below (or a later program ID) as the **Recommended Update** when the update begins.

If the MVCI displays **This vehicle does not need an update at this time** during the update, the software for this service bulletin is already installed.

For more information about updating the HDS, the MVCI, and vehicle systems, refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

Year/Model	Program ID (or later)	Program P/N (or later)
2005 Odyssey EX-L and EX-L Touring	GMA650	37805-RGM-A65
2006 Odyssey EX-L and EX-L Touring	GMA750	37805-RGM-A75

REPAIR PROCEDURE

Update the PGM-FI software with the HDS. Refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

Example of Customer Letter

May 2012

Warranty Extension: PCM Update for Lock-Up Clutch Function

Dear Odyssey Owner:

This letter is to notify you of a warranty extension on your Odyssey.

What is the reason for this notice?

On some vehicles, a judder from the torque converter lock-up clutch may be felt while driving between 20–60 mph. If you feel the judder, a software update for the transmission is available. This judder is a customer comfort issue and not safety related. Your Odyssey will not stall or fail to accelerate because of the judder. To increase customer confidence, American Honda is extending the warranty on the torque converter in affected vehicles to 8 years from the original date of purchase or 105,000 miles, whichever comes first.

What should you do?

If you feel the judder, call any authorized Honda dealer and make an appointment to have your vehicle's software updated at *no cost to you*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

What if you already had your vehicle repaired for this issue

If you previously paid to have the torque converter replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information

If you are the vehicle lessor, please forward a copy of this warranty extension notice to the lessee.

If you have questions

If you have any questions about this notice, or need assistance with contacting a Honda dealer, please call Honda Automobile Customer Service at **1-800-999-1009**, and select option 4. You can also locate a dealer online at *Hondacars.com*.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**