

ONLINE AUTOMOTIVE SERVICE INFORMATION

SYSTEM FOR MARCH 2012

SB-10044213-8971

EXIST, PROCEED WITH NORMAL DIAGNOSTICS IN WORKSHOP MANUAL SECTION 412-00.

22262 2011-2012 F-SUPER DUTY - 6.7L - FUEL SYSTEM REPAIR/REPLACEMENT DUE TO FUEL SYSTEM CONTAMINATION - JOB AID REVISION

SOME 2011-2012 F-SUPER DUTY VEHICLES EQUIPPED THE 6.7L POWERSTROKE DIESEL ENGINE MAY EXHIBIT THE FOLLOWING CONDITIONS: CRANK NO START; LONG CRANK HARD START; RUNS ROUGH; LOW POWER; ENGINE KNOCKING; EXHAUST SMOKE; OR FRP SLOW TO BUILD. THESE CONCERNS MAY BE CAUSED BY CONTAMINATED FUEL. REFER TO THE REVISED 6.7L DIESEL FUEL SYSTEM CONTAMINATION DIAGNOSIS AND SERVICE PROCEDURE JOB AID AVAILABLE ON PTS OR FMCDEALER.COM. THE 6.7L DIESEL FUEL CONTAMINATION JOB AID HAS BEEN REVISED AS OF MARCH 2012 AND NOW INCLUDES FREQUENTLY ASKED QUESTIONS (FAQ).

22264 2011 F-650/F-750 - SEAT AIR LEAK FROM LINES.

SOME 2011 F-650 AND F-750 VEHICLES EQUIPPED WITH AIR RIDE SEATS MAY EXHIBIT LOSS OF SEAT POWER FUNCTIONS AS A RESULT OF LOOSE OR DISCONNECTED AIR LINES UNDER THE SEAT. REFER TO THE WORKSHOP MANUAL SECTION 501-10, SEATING FOR REMOVAL AND INSTALLATION. DURING THE SEAT REMOVAL TO RECONNECT AIR LINES INSPECT AND REPAIR OR REPLACE ANY DAMAGE AIR LINES. USE SERVICE PART NUMBER W303966 TO RETAIN LOOSE OR DISCONNECTED AIR LINES. USE AVAILABLE SERVICE LABOR TIMES.

22265 2011-2012 F-150 3.5L GTDI ONLY - REDUCED ENGINE PERFORMANCE DUE TO AIR FLOW RESTRICTION ACROSS CHARGE AIR COOLER

2011-2012 F-150 3.5L GTDI ONLY - MAY EXPERIENCE LIMITED ENGINE PERFORMANCE DUE TO RESTRICTED AIR FLOW ACROSS THE CHARGE AIR COOLER. AFTERMARKET ACCESSORIES INSTALLED IN THE FRONT BUMPER CENTER OPENING WILL REDUCE AIR FLOW ACROSS THE CHARGE AIR COOLER LIMITING ENGINE PERFORMANCE. IT IS IMPORTANT THE CENTER OF THE FRONT BUMPER REMAINS OPEN WITH NO AIR FLOW OBSTRUCTIONS. REFER TO WARRANTY AND POLICY MANUAL FOR AFTERMARKET ACCESSORIES POLICIES.

22266 2011-2013 EXPLORER BUZZ/WHINE NOISE DURING SHIFTS

SOME 2011-2013 EXPLORER VEHICLES MAY EXHIBIT A CONTACT CONDITION BETWEEN THE TRANSMISSION OIL COOLING (TOC) TUBE AND THE BRAKE TUBE NEAR THE DRIVER SIDE FRONT WHEEL WELL CAUSING A BUZZING/HUMMING/WHINING POWERTRAIN NOISE WHILE DRIVING(ESPECIALLY DURING TRANSMISSION SHIFTS). INSPECT THE BLACK PLASTIC CLIP ON THE BRAKE TUBE AND VERIFY THAT IT IS FULLY SEATED INTO THE FRAME (THE CLIP IS LOCATED APPROXIMATELY 3.5 INCHES ABOVE AND APPROXIMATELY 6 INCHES BEHIND THE POINT WHERE THE BRAKE TUBE ROUTES NEAR THE TOC TUBE). WITH THE CLIP IN PLACE THERE SHOULD BE APPROXIMATELY 15/16" (24.5 MM) CLEARANCE BETWEEN THE LINES.

22275 2011-2012 F-150 CENTER HIGH MOUNT STOP LAMP (CHMSL) WATER LEAK SERVICE TIP

2011-2012 F-150 VEHICLES MAY EXHIBIT A WATER LEAK FROM THE CENTER HIGH MOUNT STOP LAMP (CHMSL) AREA. TO ISOLATE LEAK, TAPE OFF THE OUTSIDE CHMSL LENS TO SHEET METAL PERIMETER AND WATER TEST THE REAR CAB AREA USING HOSE WITH MEDIUM