

# **Technical Service Bulletin**

GROUP	NUMBER
AUTOMATIC TRANSMISSION	12-AT-012
DATE	MODEL
MARCH 2012	Santa Fe, Tucson, Sonata, Elantra, Accent Azera

SUBJECT:

AUTOMATIC TRANSAXLE

HARSH AND/OR DELAYED SHIFT - GDS ANALYSIS

This TSB supersedes TSB 10-AT-006 to add 2011~12 vehicles.

**Description:** If you are servicing a 6-speed automatic transaxle with a harsh and/or delayed shift, follow the Service Procedure shown below.

Applicable Vehicles: 2010~ Santa Fe (CM) and Tucson (LM), 2011~ Sonata (YF) GDI, Sonata (YF)

HEV, Elantra (UD/MD) and Azera (TG/HG), 2012~ Accent (RB), 2013~ Elantra Touring

WARRANTY INFORMATION: Normal warranty applies

#### SERVICE PROCEDURE:

- 1. Attach the GDS and check for Diagnostic Trouble Codes in both the "Engine" and "Automatic Transaxle" menu. If DTCs are found, repair according to the appropriate TSB or shop manual.
- Check the ATF level when the engine is idling in "P" according to TSB 11-AT-004. Adjust the ATF level as needed using SPH-IV ATF.

## \* NOTE

Ask an assistant to drive the vehicle as you monitor the GDS.

- 3. Attach the GDS and select the following:
  - VIN and "A/T" menu
  - "Current Data" (maximum of 8 parameters)
    - Current Gear
    - Shift Control Solenoid Valve A (UD/C)
    - Shift Control Solenoid Valve B (2-6/B)
    - Shift Control Solenoid Valve C (36R/C)
    - Shift Control Solenoid Valve D (OD/C)
    - Shift Control Solenoid Valve E (SS-A)
    - Shift Control Solenoid Valve F (SS-B)
- Shift from P-R, N-D and drive the vehicle through gears 1-2-3-4-5-6 to simulate the complaint condition.

Select "Record" (on top right of screen)

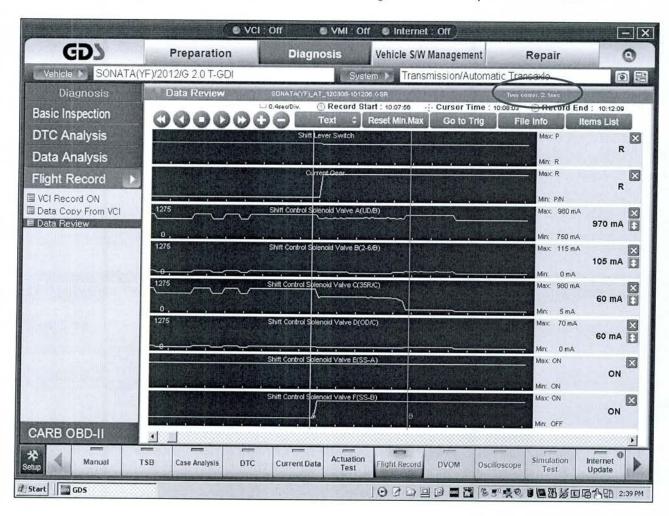
Select "PC Record" (on left of screen)

Save the file.

#### P-R SHIFT DIAGNOSIS:

Open the GDS program and select:

- VIN and "A/T"
- "Flight Record" and "Data Review"
- Select "Items List" (top right of screen) and select the parameters shown on the graph.
- Click the "+" or "-" buttons to choose 0.5 sec./Div or less.
- Move the cursor to the start of the shift and "Left click"
- Move the cursor to the end of the shift and "Right click".
- Read the 35R/C solenoid elapsed time at the top right of the screen. If the P-R shift requires more than 2.5 seconds, refer to TSB 11-AT-008-1, "Reset and Relearn Adaptive Values":
  - If the shift is less than 0.8 seconds, exchange a PCM from another vehicle and retest.
  - ➤ If the shift time is more than 2.5 seconds, compare to a similar model and year vehicle. Replace the transmission if the shift time is longer than a comparison vehicle.

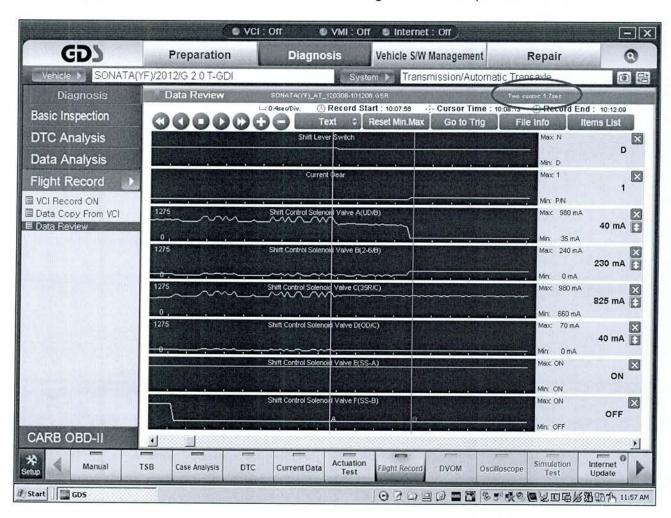


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## N-D SHIFT DIAGNOSIS:

Open the GDS program and select:

- VIN and "A/T"
- "Flight Record" and "Data Review"
- · Select "Items List" (top right of screen) and select the parameters shown on the graph.
- Click the "+" or "-" buttons to choose 0.5 sec./Div or less.
- · Move the cursor to the start of the shift and "Left click".
- Move the cursor to the end of the shift and "Right click".
- Read the UD/B solenoid elapsed time at the top right of the screen. If the P-R shift requires
  more than 2.5 seconds, refer to TSB 11-AT-008-1, "Reset and Relearn Adaptive Values":
  - > If the shift is less than 0.8 seconds, exchange a PCM from another vehicle and retest.
  - ➤ If the shift time is more than 2.5 seconds, compare to a similar model and year vehicle. Replace the transmission if the shift time is longer than a comparison vehicle.

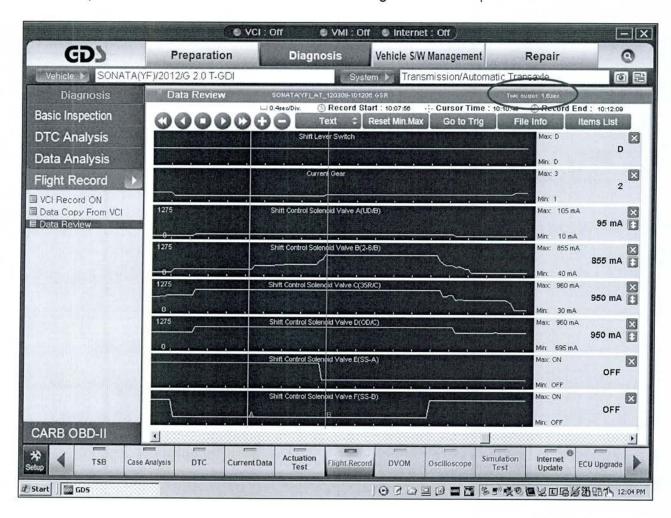


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## 1-2 UPSHIFT DIAGNOSIS:

Open the GDS program and select:

- VIN and "A/T"
- "Flight Record" and "Data Review"
- · Select "Items List" (top right of screen) and select the parameters shown on the graph.
- Click the "+" or "-" buttons to choose 0.5 sec./Div or less.
- Move the cursor to the start of the shift and "Left click".
- · Move the cursor to the end of the shift and "Right click".
- Read the 2-6/B solenoid elapsed time at the top right of the screen. If the P-R shift requires more than 2.5 seconds, refer to TSB 11-AT-008-1, "Reset and Relearn Adaptive Values":
  - > If the shift is less than 0.8 seconds, exchange a PCM from another vehicle and retest.
  - ➤ If the shift time is more than 2.5 seconds, compare to a similar model and year vehicle. Replace the transmission if the shift time is longer than a comparison vehicle.

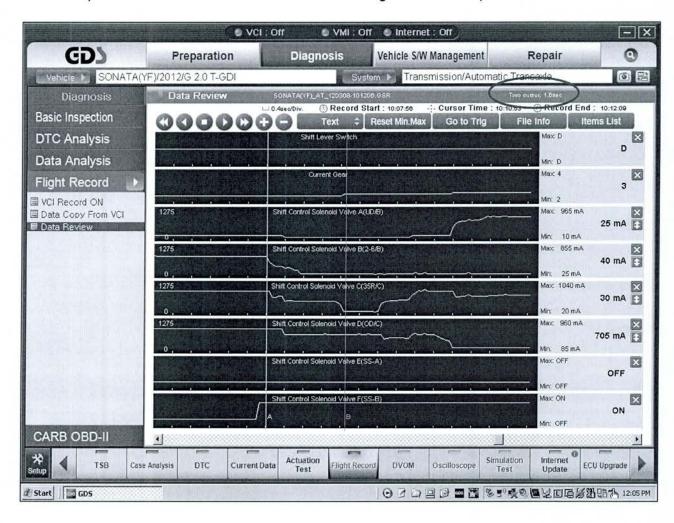


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#### 2-3 UPSHIFT DIAGNOSIS:

Open the GDS program and select:

- VIN and "A/T"
- "Flight Record" and "Data Review"
- Select "Items List" (top right of screen) and select the parameters shown on the graph.
- Click the "+" or "-" buttons to choose 0.5 sec./Div or less.
- Move the cursor to the start of the shift and "Left click".
- Move the cursor to the end of the shift and "Right click".
- Read the 35R/C solenoid elapsed time at the top right of the screen. If the P-R shift requires more than 2.5 seconds, refer to TSB 11-AT-008-1, "Reset and Relearn Adaptive Values":
  - > If the shift is less than 0.8 seconds, exchange a PCM from another vehicle and retest.
  - ➤ If the shift time is more than 2.5 seconds, compare to a similar model and year vehicle. Replace the transmission if the shift time is longer than a comparison vehicle.

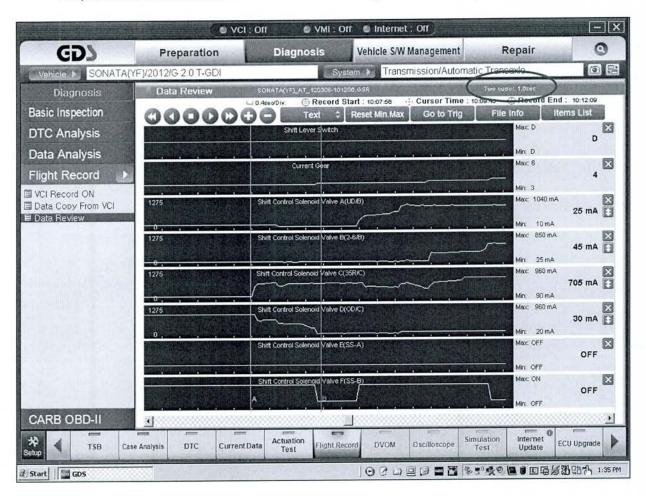


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## 3-4 UPSHIFT DIAGNOSIS:

Open the GDS program and select:

- VIN and "A/T"
- "Flight Record" and "Data Review"
- Select "Items List" (top right of screen) and select the parameters shown on the graph.
- Click the "+" or "-" buttons to choose 0.5 sec./Div or less.
- Move the cursor to the start of the shift and "Left click".
- Move the cursor to the end of the shift and "Right click".
- Read the OD/C solenoid elapsed time at the top right of the screen. If the P-R shift requires
  more than 2.5 seconds, refer to TSB 11-AT-008-1, "Reset and Relearn Adaptive Values":
  - ➤ If the shift is less than 0.8 seconds, exchange a PCM from another vehicle and retest.
  - ➤ If the shift time is more than 2.5 seconds, compare to a similar model and year vehicle. Replace the transmission if the shift time is longer than a comparison vehicle.

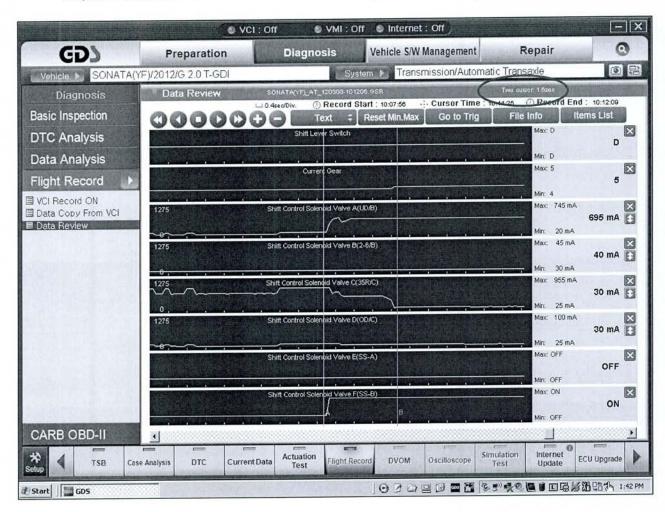


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# 4-5 UPSHIFT DIAGNOSIS:

Open the GDS program and select:

- VIN and "A/T"
- "Flight Record" and "Data Review"
- · Select "Items List" (top right of screen) and select the parameters shown on the graph.
- Click the "+" or "-" buttons to choose 0.5 sec./Div or less.
- Move the cursor to the start of the shift and "Left click".
- Move the cursor to the end of the shift and "Right click".
- Read the 35R/C solenoid elapsed time at the top right of the screen. If the P-R shift requires
  more than 2.5 seconds, refer to TSB 11-AT-008-1, "Reset and Relearn Adaptive Values":
  - > If the shift is less than 0.8 seconds, exchange a PCM from another vehicle and retest.
  - ➤ If the shift time is more than 2.5 seconds, compare to a similar model and year vehicle. Replace the transmission if the shift time is longer than a comparison vehicle.

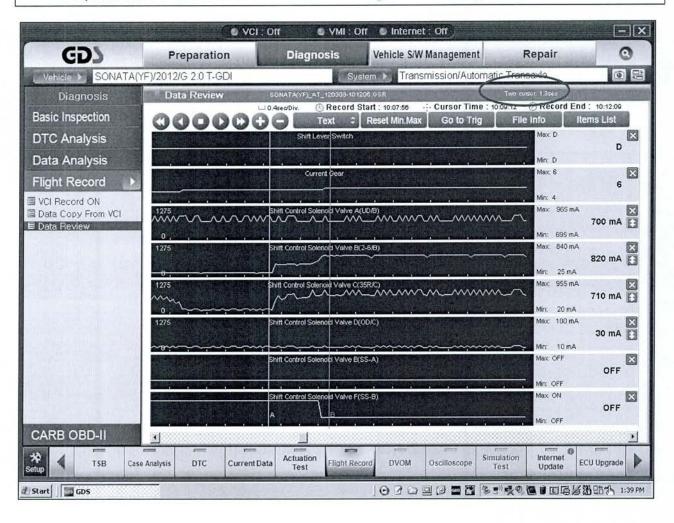


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# 5-6 UPSHIFT DIAGNOSIS:

Open the GDS program and select:

- VIN and "A/T"
- · "Flight Record" and "Data Review"
- Select "Items List" (top right of screen) and select the parameters shown on the graph.
- Click the "+" or "-" buttons to choose 0.5 sec./Div or less.
- Move the cursor to the start of the shift and "Left click".
- Move the cursor to the end of the shift and "Right click".
- Read the 2-6/B solenoid elapsed time at the top right of the screen. If the P-R shift requires more than 2.5 seconds, refer to TSB 11-AT-008-1, "Reset and Relearn Adaptive Values":
  - ➤ If the shift is less than 0.8 seconds, exchange a PCM from another vehicle and retest.
  - > If the shift time is more than 2.5 seconds, compare to a similar model and year vehicle. Replace the transmission if the shift time is longer than a comparison vehicle.



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