



**SUZUKI MOTOR CORPORATION**  
Overseas Automobile Service Group  
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Date Apr. 18, 2012  
Our ref. ABE-ZA-120418

To: Selected Suzuki Automobile Distributors  
Attn.: Managing Director  
Service Director / Manager

**Subject: Warranty Extension For "AIR BAG" Warning Light Illumination In JB424/JB627/JB632/RW420**

This letter is to inform you of a warranty extension for a certain airbag warning light illumination condition.

Suzuki Motor Corporation (SMC) has determined that, due to a product durability issue, there may be an electrical disconnection within the sensor-mat circuit of the Front Passenger Sensing System if repeated flexing is applied to the seat cushion by the occupant.

When the in-vehicle diagnostic system detects this condition, the "AIR BAG" warning light in the instrument cluster and Passenger's seat belt reminder light are illuminated while the "PASS AIR BAG OFF" indicator light is always off, and Diagnostic Trouble Code (DTC) B1312 is stored in the SDM. Other than the Front Passenger Sensing System, the SDM and the other airbag systems function as designed.

In our continuing effort to assure the proper performance of Suzuki products and to ensure the satisfaction of our customers, SMC has decided to extend the warranty for the front passenger seat cushion. Details of this warranty extension are explained below. If necessary, please notify this warranty extension to your government or entity.

**NOTE:**

When you check for SRS DTCs with the SDT, codes other than B1312 are not eligible for this warranty extension. If the vehicle is covered by the warranty, repair it using the normal warranty repair procedures. If the warranty is expired, give your customer an estimate for the cost of the repair.

Your cooperation will be highly appreciated.

Very truly yours,

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Yasunari Suzuki  
Department General Manager  
Overseas Service Department  
SUZUKI MOTOR CORPORATION

Extended Period

The warranty coverage for the front passenger seat cushion which contains the sensor-mat is being extended to 10 years or 120,000 miles (200,000 km), whichever occurs first, from the date of retail sale or when first placed in service as a demonstrator. The retail sale is defined here as delivery of the product to the first retail Customer or its registration, whichever occurs first.

Applicable Models

JB series (Grand Vitara) and RW series (SX4) with the Front Passenger Sensing System, produced from June 1, 2005 (start of production) to April 20, 2011.

**NOTE:**

Some vehicles are not eligible for the warranty extension even though the production date is within the production range listed above. Please refer to the attached VIN list at ANNEX1 in order to confirm vehicle eligibility.

Customer Notification

Distributors will notify customers who own eligible vehicles for this warranty extension on their vehicles.

If customers have paid for repairs resulting from the detection of DTC B1312 prior to this notification, the customers may be eligible for full or partial reimbursement.

**NOTE:**

Reimbursement for claims may be excluded when adequate documentation is not submitted by the claimant.

Warranty Reimbursement Information

If you apply this warranty extension for all eligible claims on and after the notified date, please submit the warranty claim applications under the following terms to SMC.

<b>Claim Category</b>	2 (Campaign Warranty)	
<b>Trouble Code</b>	99-ZA	
<b>Basic Code</b>	QD01R0	
<b>Causal Part No., Q'ty and Causal Part Name</b>		
85101-B1312-EXT	0	CUSHION ASSY,FR,R
<b>Replace Part No., Q'ty and Replaced Part Name</b>		
Enter the part number of parts which you actually replaced.	1	CUSHION ASSY,FR,R

If the vehicle is covered by warranty, please submit the warranty claim as usual procedure with Claim Category "0" and normal Trouble Code.

Attachment

ANNEX1: Country\_name\_VIN List.xls

ANNEX2: Sample of the Announcement letter for warranty extension.doc