VOLVO D13 ENGINE EPA2010 – DOUBLE IDLER GEAR REPAIR
B13R (9700 us/can)

DESCRIPTION

Pinning or replacement of the double idler gear on certain EPA2010 vehicles equipped with VOLVO D13 engines is necessary. The double idler gear must be repaired on all vehicles involved in this SP bulletin. Before proceeding, verify vehicle eligibility by checking SP (Service Program) status in SAP or Vehicle Warranty Information tool on Prevost-System tab of the Volvo Trucks Dealer portal or use the Online Warranty System tool on Prevost web site www.prevostcar.com. Once on Prevost web site, select WARRANTY on SERVICE tab.

Note: Check SAP or Vehicle Warranty Information tool for any open software bulletin and perform update before releasing the vehicle.

2 methods available to perform the repair

Method 1 (shorter) - Pinning of the double idler gear
This method is found on “SP215-017 DOUBLE IDLER GEAR PINNING MODIFICATION” available on Impact and on the Prevost Service Portal under Technical Publications.

Method 2 (longer) - Replacement of the double idler gear
This method is described in this bulletin. When this repair method has already been performed on a fleet, you may use this method to complete the remaining vehicles of the fleet.

You must make an appointment at one of Prevost Service Centers or Prevost Certified Service Providers. Please, contact your Prevost Regional Service Manager to find out the nearest service center location or refer to Service tab then Service Network on Prevost web site www.prevostcar.com.

Prevost Action Service System (PASS) 1 800 463-7738
### MODEL YEAR(S) AND VEHICLES INVOLVED

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### NOTICE TO SERVICE CENTERS

Verify vehicle eligibility by checking warranty bulletin status with **SAP** or **Vehicle Warranty Information** tool found on Prevost–Systems tab of the Volvo Trucks Dealer Portal.

The above list of VIN was valid at the time of publishing this document. Please refer to SAP for most recent information about outstanding vehicles.
MATERIAL NEEDED FOR METHOD 2

<table>
<thead>
<tr>
<th>Part description</th>
<th>Deleted part No</th>
<th>New part No</th>
<th>Quantity per vehicle</th>
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<tr>
<td>Double Idler gear, Kit</td>
<td>NA</td>
<td>85133936</td>
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**NOTE**

When doing this replacement, if you encounter any signs of damages caused by idler gear failure, replace damaged parts and repair as required. Many parts not included in the replacement kit might be needed such as oil filters, flywheel housing etc.

*Material can be obtained through regular channels.*

To order parts, contact:

**Prevost Parts US Customer Service Illinois**
2200 Point Blvd, Suite 100
Elgin, Illinois 60123
Toll free phone: 1-800-621-5519 Coach
Tel.: 1-847-844-7680

**Prevost Parts Canada Customer Service**
Quebec City
2955-A, avenue Watt
Quebec, Quebec G1X 3W1
Toll free phone: 1-800-463-8876
Phone: 1-418-653-0948 Parts

To gain access to Parts Online Ordering or to contact a Regional Sales Manager, go to the Prevost section of the trucks dealer portal at [WWW.TRUCKSDEALERPORTAL.COM](http://WWW.TRUCKSDEALERPORTAL.COM).
**PROCEDURE – METHOD 2**

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**DANGER**

Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

You must read and understand the precautions and guidelines in Service Information, Impact, Function Group 20, "Engine Safety Practices" before performing this procedure. If you are not properly trained and certified in this procedure, ask your supervisor for training before you perform it.

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**DANGER**

Before beginning any work on any part of the air system, be certain that the air pressure has been released. Failure to do so may cause a component to violently separate, which can result in serious personal injury.

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**DOUBLE IDLER GEAR KIT INCLUDES THE FOLLOWING PARTS**

<table>
<thead>
<tr>
<th>PART NO.</th>
<th>DESCRIPTION / USE</th>
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<td>1543896</td>
<td>Crankshaft seal, rear</td>
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<td>20817742</td>
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<td>3092340</td>
<td>Sealant, tube</td>
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<td>20850815</td>
<td>Gasket, EGR valve</td>
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<tr>
<td>21528673</td>
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<td>20841816</td>
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<td>992065</td>
<td>O-ring, air compressor</td>
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<td>977030</td>
<td>O-ring, power steering pump</td>
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<td>Gasket, rubber coolant pipe</td>
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<tr>
<td>20555696</td>
<td>Seal, oil fill tube</td>
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1) Apply parking brake and place transmission in neutral.

2) Open the engine compartment. Place the rear start selector switch to the OFF position to disable the engine.

3) Steam clean the engine.

**CAUTION**

When using a pressure washer to clean the vehicle, do not direct the spray at electrical components in the engine compartment such as the alternator, starter and compressors. Water spray from pressure washers can damage electrical components.

4) Remove all cables from ground (negative) battery terminals to prevent personal injury from electrical shock.

5) Remove the engine and transmission from the vehicle. Refer to Impact, Function Group 21.

6) Secure the engine, transmission and cradle assembly on appropriate stands.

7) Remove the oil pan drain plug and drain the oil into a clean, suitable container. Install the drain plug and tighten to 60 ±10 Nm (44 ±7 lbf-ft). Inspect the engine oil for metal contaminants.

**CAUTION**

The oil container must be clean. The removed oil will be used to fill the engine when the repair is complete. Dirty oil may put the engine at risk of failure.

**NOTE**

*Use only hand tools when removing and tightening the drain plug. Do not use an air ratchet or similar air tool.*

8) Drain the air system.

9) Drain the coolant from the radiator and engine using the coolant extractor (85112740).

**NOTE**

*An alternate method is to connect the drain hose (9990649) to the drain fitting and drain the coolant.*

10) If the vehicle is equipped with an optional transmission oil cooler, disconnect the transmission cooler lines from the transmission. Plug the lines and the transmission fittings.

11) Disconnect or remove all electrical connections, air lines and or brackets around transmission.

12) Remove the starter motor.
Label the wiring to the starter relay.

13) Place transmission jack under transmission and remove transmission. Refer to Impact, Function Group 43.

14) Remove clutch and pressure plate from flywheel with removal jack. Refer to Impact, Function Group 41.

15) Remove the valve cover fasteners. Remove the valve cover. Refer to Impact, Function Group 21.

16) Install the flywheel turning tool (88800014). Rotate the flywheel (crankshaft) until the camshaft is positioned at top dead center (TDC) and zero mark on flywheel.

Label the connectors to the camshaft sensor and crankshaft sensor for correct installation.

17) Remove the crankshaft sensor.

18) Remove the flywheel. Refer to Impact, Function Group 21.

19) If equipped, remove the fastener and P-clamp securing the line to the mounting bracket on the diffuser pipe. Disconnect fuel line from aftertreatment injector. Collect any residual fuel that might be in the line in a suitable container.
DANGER

Fuel leaked or spilled onto hot surfaces or electrical components can cause a fire and result in component damage and serious personal injury.

CAUTION

Do not kink the fuel and coolant lines. Kinking the lines may result in leakage.

20) If equipped, remove air line and coolant lines from aftertreatment injector.

   1. Air Line
   2. Fuel Line
   3. Coolant Line

21) Loosen clamp between diffuser and turbocharger. Remove diffuser.

22) Remove EGR hot pipe heat shield and the EGR hot pipe.

23) Remove the EGR valve. Refer to Impact, Function Group 29.
24) Remove the camshaft position sensor and shims. Discard O-ring.

**NOTE**
Label the connectors to the camshaft sensor and crankshaft sensor for correct installation.

25) Remove all straps, P-clamps and other retainers used to restrain harness, lines and tubes to the rear of the engine.

26) Remove air compressor. Discard sealing ring.

27) Remove the timing gear cover. Discard gaskets.

28) Remove power steering pump/fuel pump fasteners and secure out of the way. Disconnect fuel lines from pump. Collect any residual fuel that might be in the line in a suitable container. Do not remove steering fluid lines. Discard sealing ring.

29) If the vehicle is equipped with a transmission oil cooler, it may be necessary to remove pipe and hose mounting brackets.

**NOTE**
Mark the transmission oil cooler bracket stud locations to aid in reassembly.
30) Pull the dipstick partially out of the dipstick tube, then remove the dipstick tube fastener and tube from the oil pan.

31) Remove the oil fill tube fasteners and tube from the oil pan. Remove and discard the tube O-ring.

32) Disconnect the oil level/temperature sensor external connector.

33) With assistance, remove oil pan fasteners. Remove oil pan.

**NOTE**

*Note the location of the stud fasteners for installation.*

34) Position appropriate lifting equipment on the engine.

35) Remove the rear vertical engine support fasteners.

36) Lift the engine off of rear supports. Position jack stands under the engine block and lower the engine onto the jack stands.

37) Remove rear engine mounting brackets from flywheel housing.

38) Remove the engine cushion mounts from engine cradle.

40) Remove double idler gear (item 2). Discard fasteners.
   1. Crankshaft Gear
   2. Double Idler Gear
   3. Idler Gear, Adjustable
   4. Camshaft Gear
   5. Idler Gear, Lower
   6. Tandem Pump Drive Gear
   7. Air Compressor Drive Gear
   8. Power Take Off Drive Gear

41) Visually inspect all the gears on the back of the engine for wear or damage.

42) Clean timing gear plate and flywheel housing sealing surfaces.

43) Carefully drive the rear crankshaft seal out of the flywheel housing.

**NOTE**

_This step can be done when the housing is removed from the engine, with no special tools required._

**NOTE**

_Do not install new seal until flywheel housing is installed._

44) Remove the new double idler gear from box and carefully remove the bag from the gear. Place the old gear in the bag and put the bagged gear into the box for return to Prevost.

45) Using new fasteners, install the new double idler gear (2). Make sure the timing marks are aligned. Tighten fasteners in two steps in the sequence shown in the figure:

   **Step A:** 25 ±3 Nm (19 ±2 ft-lbf)
   **Step B:** 110 ±5 degrees
46) Apply an even 2 mm (0.79 in) thick bead of approved sealing compound onto the flywheel housing, as shown in the illustration. Sealant must also be applied to the intermediate bearing support in the flywheel housing.

**NOTE**

The flywheel housing must be installed within 20 minutes of the sealant being applied.

47) With assistance, position the flywheel housing over the alignment dowels and hand tighten two mounting fasteners. Remove the alignment dowels and install remaining fasteners. Tighten fasteners to specification.

   **Step A:** Tighten all M14, M10, M8 bolts 24 ±4 Nm (18 ±3 ft-lbf)
   **Step B:** Tighten all bolts in numerical order to the following torque:
   - M14 bolts (1–7): 140 ±20 Nm (103 ±15 ft-lbf)
   - M10 bolts (8–11): 48 ±8 Nm (36 ±6 ft-lbf)
   - M8 bolts (12–22): 24 ± 4 Nm (18 ±3 ft-lbf)

48) Use a new sealing ring and install the power steering pump/fuel pump assembly. Tighten fasteners to 24 ±4 Nm (18 ±3 ft-lbf).

49) Use appropriate lifting equipment to raise the rear of the engine.

50) Install the engine cushion mounts in engine cradle. Tighten fasteners to 200 ±30 Nm (148 ±24 ft-lbf)

51) Install rear engine mounting brackets to flywheel housing. Tighten fasteners to 300 ±45 Nm (221 ±33 ft-lbf).

52) Install vertical engine mounting fasteners. Tighten fasteners to 540 ±90 Nm (398 ±66 ft-lbf).

53) Remove jack stands from under engine.
54) Thoroughly clean the sealing surfaces of the flywheel housing, crankshaft and crankshaft flange.

55) Install the new rear crankshaft seal and spacer ring (88800228) on the drift (9998238), making sure that the seal is turned in the proper direction. Carefully tap the seal into the flywheel housing using the handle (9992000) and drift until the drift evenly contacts the crankshaft.

1. Rear Crankshaft Seal
2. Rear Crankshaft Seal Installer (Drift) (9998238)
3. Spacer Ring (88800228)

**NOTE**

*Position the drift so that it does not interfere with the alignment dowel during installation. The rear crankshaft seal depth of 8.0 ±0.5 mm (0.315 ±0.002 in) is set by the drift tool when fully seated.*

56) Inspect the oil pan gasket. The gasket may be re-used with the original oil pan as long as it does not exhibit any damage which could cause it to leak. Carefully inspect the sealing surfaces and sides of the gasket for any signs of deterioration such as cracks or ruptures. The gasket must be replaced if any discrepancies are found. All old sealant must be removed from the gasket prior to re-use.

**NOTE**

*A new gasket should be used if a replacement oil pan is being installed. If necessary, transfer all sensors, plugs, and fittings to the replacement pan. Refer to Impact, Function Group 21.*
57) Clean the oil pan gasket sealing surface on the cylinder block, flywheel housing and front seal cover. All surfaces must be completely free of dirt and debris such as old sealant, and any grease or oil residue. Apply a 2 mm (0.079 in) bead of approved sealant to the seam between the flywheel housing and the timing gear mounting plate and between the timing gear mounting plate and the engine block.

**NOTE**

*Make sure that the block flange is flush with the flywheel housing to prevent leaking. If not flush, flywheel housing must be realigned.*

58) Apply a 2 mm (0.079 inch) bead of approved sealant to the seam between the front seal cover and the block.

**NOTE**

*Make sure that the block flange is flush with the crankshaft front cover to prevent leaking. If not flush, front cover must be realigned.*

**NOTE**

*The oil pan must be installed within 20 minutes of the sealant being applied.*
59) With assistance, position the oil pan to the engine block and install the fasteners. Tighten bolts to 24 ±4 Nm (18 ±3 ft-lbf).

**NOTE**

*Use care to prevent damage to the oil pickup.*

60) Install the dipstick tube. Install oil fill tube. Connect the oil level/temperature sensor connector to the side of the oil pan.

61) If equipped, position the transmission cooler line brackets onto the oil pan fastener studs and install the bracket nuts to secure.

62) Clean all upper timing cover gasket sealing surfaces. All surfaces must be completely free of any grease or oil.

63) Install the timing gear cover seals and gaskets.

64) Apply sealant in the bottom corners where the timing gear plate and the flywheel housing meet. Also apply sealant to the top of the timing gear plate (in the corner) next to the cylinder head.

**NOTE**

*The timing gear cover must be installed within 20 minutes of the sealant being applied.*
65) Apply sealant to the mating surfaces of the timing gear cover.

**NOTE**

*The timing gear cover must be installed within 20 minutes of the sealant being applied.*

66) Position the timing gear cover, install the fasteners marked 1 and 2.

67) Install the timing cover clamp tools (85111422) so that the timing gear cover surface is flush with the seal surface on the cylinder head.
68) Tighten the timing gear cover fasteners to 24 ±4 Nm (18 ±3 ft-lbf) in the sequence shown.

69) Inspect the valve cover gasket. The gasket may be reused with the original valve cover as long as it does not exhibit any damage which could cause it to leak. Carefully inspect the sealing surfaces and sides of the gasket for any signs of deterioration such as cracks or ruptures. The gasket must be replaced if any discrepancies are found. All old sealant must be removed from the gasket and the valve cover prior to reuse. A new gasket should be used if a replacement valve cover is being installed.

70) Clean the gasket sealing surface of the cylinder head. The surfaces should be clear of any dirt or debris and free of any oil.

71) Apply a 2 mm (0.079 in) bead of approved sealant to the area where the timing cover and the cylinder head meet. This parting line is on both sides of the cylinder head. Carefully position the valve cover on the cylinder head and make sure that the seal remains properly seated.

**NOTE**

The valve cover must be installed within 20 minutes of the sealant being applied.

72) Install the valve cover fasteners. Tighten fasteners to 24 ±4 Nm (18 ±3 ft-lbf) in the sequence shown.
73) Using a new O-ring, install the fasteners securing crankcase breather tube and bracket to valve cover and intake manifold. Tighten fasteners to 24 ±4 Nm (18 ±3 ft-lbf).

**NOTE**

Ensure that the same bolts that were removed at disassembly are reinstalled in the same location. Damage to the valve cover will result if the bolts installed are too long.
74) Check for proper camshaft position sensor clearance using the sensor depth gauge (88800031) to determine if shims are required for sensor depth. The camshaft position sensor clearance specification is 0.7–1.5 mm (0.02–0.06 in).

   1. Rotate the engine until a tooth of the camshaft toothed wheel is aligned with the sensor bore.

   2. Insert the depth gauge into the sensor bore until the outer part of the gauge is fully seated against the timing gear cover.

   3. Insert the depth gauge into the sensor bore until the outer part of the gauge is fully seated against the timing gear cover.

   4. Tighten the thumb screw to secure the inner part of the gauge.

   5. Carefully remove the gauge from the camshaft sensor bore.

   6. Use a depth micrometer to measure the gauge from the bottom of the gauge collar to the end of the gauge shaft. Record your measurement.

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<th>Shims Required</th>
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<tr>
<td>35.2 — 34.6 mm (1.39 — 1.36 in)</td>
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</tr>
<tr>
<td>Less than 34.6 mm (1.36 in)</td>
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75) Use clean motor oil to lubricate the sensor O-ring before installation. Install the camshaft position sensor with appropriate shim(s) and new lubricated O-ring. Secure with fastener and plug in harness connector. Tighten fastener to 8 ±2 Nm (6 ±1 ft-lbf).

**CAUTION**

Use clean motor oil to lubricate the sensor O-ring before installation. If the O-ring is not lubricated before installation, the O-ring may be damaged and an oil leak will result.

76) Install the lines and wire harness on the rear of the engine that were previously removed.

77) Tighten the air compressor discharge line to 130 ±20 Nm (96 ±15 ft-lbf).
78) If equipped, replace the O-rings of the EGR valve oil supply and oil return lines. Lubricate the new O-rings with engine oil.

79) Clean any carbon deposits from the sealing surface of the EGR ports of the exhaust manifold.

80) Position the EGR valve near the exhaust manifold EGR ports.

81) Install the oil supply and oil return lines to the EGR valve. Finger tighten the fittings.

82) With the EGR valve near the exhaust manifold ports, slip a new metal gasket between the valve and the manifold. Start two new bolts at the top of the EGR valve to hold the gasket.
NOTE

Apply anti-seize compound to the threads and under the heads or contact surfaces of the fasteners. Anti-seize helps prevent fastener corrosion and reduces friction to help achieve the intended clamp load on the component with tightening the fasteners to specification.

83) Start the two remaining new EGR valve bolts.

NOTE

Apply anti-seize compound to the threads and under the heads or contact surfaces of the fasteners.

84) Tighten the oil supply line to secure.
85) Use special tool (88800217) to tighten the EGR valve oil return line.
86) Tighten the EGR valve mounting bolts diagonally to 20 ±4 Nm (15 ±3 ft-lbf, then tighten to 61 ±3 Nm (45 ±4 ft-lbf).
87) Connect the wiring harness connector to the EGR valve.

88) Install new high temperature gaskets into the EGR valve end of the hot pipe and the inlet of the EGR cooler. Ensure the gaskets lay flat against the flange surfaces with the bead of the gaskets facing toward the hot pipe.
NOTE

These gaskets are one-time use only. Do not reuse the gaskets.

89) Inspect the V-clamps and reuse if acceptable. Install the V-clamps. Apply anti-seize compound to the T-bolt threads. Lubricate the V-inserts of the clamps with oil.

90) Hook the upper V-clamp over the EGR valve flange. Place the remaining V-clamp over the bellows on the hot pipe.

91) Lubricate the flange on the EGR cooler inlet and the flange on the EGR hot pipe with fresh engine oil. Lubrication aids in proper V-clamp installation.

92) Position the EGR hot pipe between the EGR valve and the EGR cooler. Make sure the flanges engage properly. Slide the upper V-clamp over the flange and tighten until snug. Slide the lower V-clamp over the flange and tighten the clamp until snug.

93) Visually inspect the floating flange through the gap in the V-clamp to make sure it is properly seated in the EGR cooler. The floating flange must be concentric with the cooler flange.

1. EGR Pipe Floating Flange
2. EGR Cooler Flange
3. EGR Pipe
4. Flange Assembled Correctly
5. Flange Assembled Incorrectly

NOTE

If the floating flange is not properly seated in the EGR cooler flange, the gasket will not be compressed and the seal will leak.

94) Position the V-clamps so that the T-bolts clear both heat shields. Tighten the clamps to 6 Nm (50 in-lbf).

NOTE

After reaching the specified torque, inspect the V-clamps to make sure that no portion of the clamp has “bottomed out.”
95) Place the EGR heat shield in position over the EGR valve, if equipped. Install the fasteners to secure the shield to the cylinder block and to the studs on the valve mounting bolt heads.

96) Position the EGR crossover pipe (with new O-rings) between the venturi outlet pipe and the mixer inlet pipe.

1. Venturi Outlet Pipe
2. Crossover Pipe
3. Mixer Inlet Pipe

97) Make sure the O-rings are in place and install the V-clamps at both ends of the crossover pipe. Tighten the clamps to specification.

98) Install a new gasket at the diffuser. Position the diffuser against the turbocharger and install the V-clamp. Tighten the V-clamp to 12 ± 2 Nm (9 ± 1.5 ft-lbf).

99) Connect fuel line to aftertreatment injector. Tighten to 15 ± 2 Nm (135 ± 18 in-lbf). If equipped, connect air line and coolant lines to aftertreatment injector. Tighten air line to 27 Nm (20 ft-lbf). Tighten coolant lines to 48 ± 5 Nm (35 ± 4 ft-lbf).

**CAUTION**

Do not kink the fuel and coolant lines. Kinking the lines may result in leakage.
100) Connect crossover pipe to air compressor.

101) Clean the surface in the places where the flywheel lies flush against the crankshaft gear wheel. Clean the flywheel. Check that the grooved surfaces for the flywheel sensor are clean.

102) Make sure that the flywheel guide pin is correctly inserted in the crankshaft gearwheel. Ensure that there is no damage or leakage at the rear crankshaft seal.

103) Lift the flywheel with the aid of the 2 bolts (M10 x 100 mm) and screw in the mounting bolts.

104) Install the cranking tool (88800014) and a pull handle as a counter hold.

105) Tighten the flywheel mounting bolts in accordance with the tightening diagram to 60 ±5 Nm (44 ±4 ft-lbf), then 120 ± 10 degrees.

106) Remove the cranking tool (88800014). Insert the plug.

107) Using a new sealing ring, install the crankshaft sensor. Tighten the fastener to 8 ±2 Nm (6 ±1 ft-lbf).
108) Align and install the clutch and pressure plate. Tighten the pressure plate fasteners.

**NOTE**

*Remove the pressure plate locking fasteners, if applicable.*

109) With assistance, install the transmission. Refer to Impact, Function Group 43.

110) Mount and secure clutch slave cylinder. Secure line bracket at rear of transmission.

111) Install the release bearing lubrication line, make sure it does not become damaged when tightening.

112) Install the transmission oil cooler lines. Install the brackets securing the lines.

113) Route and secure the battery cables and wire harness to starter.

114) Install starter motor. Tighten cables securely. Secure harness with clamps and cable ties.

115) Secure all harnesses with cable ties.


117) Install all previously removed cables to the ground (negative) battery terminals.

118) Use coolant extractor (85112740) to fill the system with approved coolant per specifications.

119) Fill the engine with the engine oil removed previously.

120) Turn the ignition switch to the ON position. Move the starter selector switch to the REAR START position.

121) Start the engine, check for leaks and proper operation. After shutdown, replenish fluids as necessary.

122) Set the starter selector switch to the NORMAL position.

123) Use Guided Diagnostics to read and clear any diagnostic trouble codes (DTC).

124) Perform road test to confirm correct installation.
PARTS / WASTE DISPOSAL

Return the double idler gear to Prevost.

WARRANTY

This modification is covered by Prevost’s normal warranty.

The estimated time required to perform Method 2 is approximately 40 hrs.

Please use the standard text SP12-51 with system condition letter “B”.

OTHER

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<tr>
<td>Defect Code</td>
<td>09</td>
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<tr>
<td>System Condition</td>
<td>B</td>
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<tr>
<td>Causal Part</td>
<td>21760930</td>
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</table>
SP 215-017, Double Idler Gear Pinning Modification

(May 2012)

Volvo Bus Corporation has authorized a pinning modification of the double idler gear on certain EPA2010 emission level vehicles equipped with VOLVO D13H engines. The double idler gear must be pinned on all vehicles involved in this campaign.

Before performing this procedure, you must view the Double Idler Gear Pinning Modification animation. Go to Trucks Dealer Portal, click on SERVICE tab, select “tech support” in list on left side of page and select “technical videos” to view animation.

Note: When performing this procedure if you encounter any signs of idler gear failure or the idler bearing nut loose, stop the repair and open an E-Service case. Assign it to Technical Support and in the Descr./Compl. field put “Idler Gear Campaign Failure”. Describe the details of the failure and attach pictures of the failure to the case.

You must make an appointment as soon as possible at one of Prevost Service Centers or Prevost Certified Service Providers. Please, contact your Prevost Regional Service Manager to find out the nearest service center location.

Required Parts

• 1 — 21934132 - Consumable Kit
• 1 — 21925072 - Fixture Kit

One Fixture Kit 21925072 was pre-shipped to each Dealer through the essential tool program.

One Consumable Kit 21934132 was also pre-shipped to each Dealer through the essential tool program and contains the parts required to perform 5 pinning modifications. The Consumable Kit can only be shipped Class 3 (ground freight).

To order parts, contact:

Prevost Parts US Customer Service Illinois
2200 Point Blvd., Suite 100
Elgin, Illinois 60123
Toll free phone: 1-800-621-5519 Coach
Tel.: 1-847-844-7680

Prevost Parts Canada Customer Service Quebec City
2955-A, avenue Watt
Quebec, Quebec G1X 3W1
Toll free phone: 1-800-463-8876
Phone: 1-418-653-0948 Parts

To gain access to Parts Online Ordering or to contact a Regional Sales Manager, go to the Prevost section of the Trucks Dealer Portal at WWW.TRUCKSDEALERPORTAL.COM.
Procedure

You must read and understand the precautions and guidelines in Service Information, Function Group 20, "Engine Safety Practices" before performing this procedure. If you are not properly trained and certified in this procedure, ask your supervisor for training before you perform it.

1. Apply parking brake and place shift lever in neutral.
2. Open the engine compartment. Move the starter select switch to the OFF position to disable the engine.
3. Remove all cables from ground (negative) battery terminals to prevent personal injury from electrical shock.
   **Note:** An alternate method is to connect drain hose (9990649) to drain fitting and drain coolant. Save the coolant in an appropriate container and cover container to prevent contaminants from getting in the coolant.
6. Remove rear engine coolant pipe mounts.
7. Uncouple coolant lines at rear of engine. Clean rear of engine with shop towels and cleaner adjacent to the crankshaft speed sensor and PTO cover. Remove PTO cover and discard O-ring.
8. On 9700 vehicles, remove hydraulic pump.
9 Set up a magnetic stand (9999696) and dial indicator (9999683) on timing gear plate. Position indicator perpendicular to rear face of double idler gear. Zero indicator.

10 By hand, with moderate force, attempt to move gear back and forth in direction of measurement. **DO NOT USE A PRY BAR.** Measure gear movement in three evenly spaced locations on gear by turning engine with flywheel turning tool (88800014).

- If gear movement is greater than 0.05 mm (0.002 in) in any position, a possible nut/gear failure has occurred. Stop the repair and open an E-Service case. Assign it to Technical Support and in the Descr./Compl. field put “Idler Gear Campaign Failure”. Describe the details of the failure and attach pictures of the failure to the case.
- If gear movement is less than or equal to 0.05 mm (0.002 in) in each position, continue to next step.

11 Remove flywheel turning tool.

12 Reinstall PTO cover with new O-ring (part number 976068) provided in Consumable kit.
13 Loosely chuck 5/8 x 6 inch drill bit provided in Fixture kit into high speed drill. Slide 5/8 inch drill stop provided in Fixture kit over drill bit and allow it to rest against chuck. Set drill protrusion beyond drill stop to 80 ±3 mm (3.125 ±0.125 in) to drill bit shoulder and tighten chuck securely.

![CAUTION](image)

**CAUTION**

The drill stop must be positioned correctly. If drill stop is not positioned correctly, severe damage to engine can result.

14 If necessary, remove clamp and bracket securing air compressor discharge line.

15 Disconnect crankshaft speed sensor and clip ties securing harness. Remove crankshaft speed sensor and discard sensor O-ring. Disconnect EGR valve oil drain hose from flywheel housing and cover hose opening to prevent contamination.
16 Install 5/8 inch flywheel housing drill fixture provided in Fixture kit into crankshaft speed sensor hole. Use M18 hold down bolt provided in Fixture kit in EGR valve oil drain port to secure drill fixture to flywheel housing. Tighten bolt to 24 ±4 Nm (18 ±3 ft-lb).

5/8 inch Flywheel Drill Fixture and M18 Hold Down Bolt

17 Use chip vacuum (PT2900) or put a crevice tool attachment on a shop vacuum and position crevice tool over top of drill fixture. Start vacuum.
18 Use light pressure to drill an access hole in flywheel housing. Clean drill flutes repeatedly by pulling drill back until bit is clear of fixture and then continue into flywheel housing. Chips should clear freely out of rotating flutes. If chips are becoming packed in flutes, perform flute cleaning process more often. Position vacuum crevice tool over drill area, between flywheel housing and fixture, during entire drilling process. Once the drilling is complete, remove drill and continue to use vacuum to collect any chips that may not have been picked up previously.

**WARNING**

When drilling always wear proper eye protection. Failure to wear proper eye protection can result in serious personal injury.

**CAUTION**

Do not use shop air to blow debris as it could introduce foreign matter into engine and cause serious engine damage.

**Note:** The flywheel housing is only approximately 6 mm (0.25 in) thick in the drilling area, so the drill will penetrate the housing relatively quickly.
19 Make sure all visible debris is cleared away from crankshaft speed sensor hole before removing drill fixture to prevent anything from dropping into flywheel/clutch area. Remove drill fixture and install EGR valve oil drain hose.

<table>
<thead>
<tr>
<th><strong>CAUTION</strong></th>
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<tbody>
<tr>
<td>Carefully follow drilling procedure. Failure to properly follow procedure can result in significant metal debris entry into engine and potential damage including engine failure.</td>
</tr>
</tbody>
</table>

20 Visually inspect gear through access hole to ensure nut is not loose. If nut is loose, stop the repair and open an E-Service case. Assign it to Technical Support and in the Descr./Compl. field put “Idler Gear Campaign Failure”. Describe the details of the failure and attach pictures of the failure to the case.
21 Chuck 1/4 inch center drill bit provided in Consumable kit into high speed drill. Use Go/No Go depth gauge provided in Fixture kit to confirm drill protrusion is 69 mm (2.7 in) from collar to drill bit shoulder (white mark on depth gauge). Make sure drill stop screws are tightened securely.

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<td>The drill stop must be positioned correctly. If drill stop is not positioned correctly, severe damage to engine can result.</td>
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</table>

**Note:** The drill stops are pre-assembled with Loctite® to 1/4 inch drill bits. If the drill stop is not positioned correctly, use heat to break Loctite® loose and reinstall drill stop to correct depth.
Go/No Go Depth Gauge

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<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>1. Magnet</td>
<td>4. 1/4 inch Center Drill Pilot Hole Depth</td>
</tr>
<tr>
<td>2. Two Marks Indicate 13L Gauge</td>
<td>5. Installed Pin Depth</td>
</tr>
<tr>
<td>3. 1/4 inch Letter-C Drill Depth</td>
<td>6. Bottom</td>
</tr>
</tbody>
</table>
22 Check that barrel slides freely in 1/4 inch dowel pin hole drill fixture provided in Fixture kit. Install fixture into crankshaft speed sensor hole and fasten using speed sensor bolt. Tighten to 8 ±2 Nm (72 ±12 in-lb). Adjust drill fixture barrel until contact with hub is felt. Tighten screw to lock barrel in place, do not overtighten. Use a shop towel to cover gap between drill guide tube and flywheel housing access hole to prevent any debris from entering engine.

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<td>The drill fixture must be properly adjusted for contact against hub. This is critical to drilling operation. If fixture is not properly adjusted, significant metal debris can enter engine and cause potential damage including engine failure.</td>
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<td>The magnet at the end of the drill fixture barrel is brittle and can break or shatter if tool is dropped or impacted.</td>
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1/4 inch Dowel Pin Drill Fixture
Lubricate drill bit tip with oil. Use light pressure to drill pilot hole until contact with drill stop is made. It is critical to use light drilling pressure to allow bit to cut and not be forced. Otherwise, drill will walk and result in an inaccurate hole position. Clean drill flutes frequently by pulling drill back until bit is clear of fixture and then continue cutting. Repeat as required. Chips should clear freely out of rotating flutes. If chips are becoming packed in flutes, perform cleaning procedure more frequently.

⚠️ **WARNING**

When drilling always wear proper eye protection. Failure to wear proper eye protection can result in serious personal injury.
24 Remove debris with magnetic end of Go/No Go depth gauge. Use opposite end of Go/No Go depth gauge (double marks outward) to check hole depth (white mark on depth gauge). Repeat drilling if not within minimum depth.

25 Chuck 1/4 inch Letter-C drill bit provided in Consumable kit into high speed drill. Use Go/No Go depth gauge to confirm drill protrusion is 81 mm (3.19 in) from collar to drill shoulder (yellow mark on depth gauge). Make sure drill stop screws are tightened securely.

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**Note:** The drill stops are pre-assembled with Loctite® to 1/4 inch drill bits. If the drill stop is not positioned correctly, use heat to break the Loctite® loose and reinstall drill stop to correct depth.
26. Lubricate drill bit tip with oil. Use light pressure to drill dowel pin hole until contact with drill stop is made. It is critical to use light drilling pressure to allow bit to cut and not be forced. Otherwise, drill will walk and result in an inaccurate hole position. Clean drill flutes frequently by pulling drill back until bit is clear of fixture and then continue cutting. Repeat as required. Chips should clear freely out of rotating flutes. If chips are becoming packed in flutes, perform cleaning procedure more frequently.

**WARNING**

When drilling always wear proper eye protection. Failure to wear proper eye protection can result in serious personal injury.

1. Magnetic End of Go/No Go Depth Gauge

27. Remove debris from hole with magnetic end of Go/No Go depth gauge. Use opposite end of Go/No Go depth gauge (double marks outward) to check hole depth (yellow mark on depth gauge). Repeat drilling if not within minimum depth.
28 Chuck 0.248 x 6 inch straight flute reamer provided in Fixture kit in drill. Ream hole with very light pressure as one continuous pass until reamer reaches bottom of hole. Stop reaming after reaching bottom of hole.

**WARNING**

When drilling always wear proper eye protection. Failure to wear proper eye protection can result in serious personal injury.

---

Straight Flute Reamer

29 Remove debris from hole with magnetic end of Go/No Go depth gauge. Use opposite end of Go/No Go depth gauge (double marks outward) to check hole depth (yellow mark on depth gauge).
30 Use chip vacuum to clean area around 1/4 inch dowel pin hole drill fixture. Remove fixture and remove all particles from fixture and barrel. Use brake clean to clean barrel bore. Check that barrel slides freely in fixture. Use magnetic end of Go/No Go depth gauge and clean any metal chips or fuzz from nut and hub. Use Letter-C drill bit to line up barrel and reinstall dowel pin hole drill fixture and fasten using speed sensor bolt. Tighten to 8 ±2 Nm (72 ±12 in-lb). Adjust drill fixture barrel until contact with hub is felt. Tighten screw to lock barrel in place, do not overtighten. Use a shop towel to cover gap between drill guide tube and flywheel housing access hole to prevent any debris from entering engine.

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31 Use straw to spray brake cleaner into bottom of dowel pin hole. Use light shop air to remove excess fluid in dowel pin hole. Vacuum away any remaining debris from flywheel housing.

! WARNING

When spraying brake cleaner into dowel pin hole, be wary of blow-back. Always wear proper eye protection to prevent serious injury.

! CAUTION

Only use shop air to remove excess fluid. Do not use shop air to blow debris as it could introduce foreign matter into engine and cause serious engine damage.

32 Liberally apply Loctite® retaining compound RC638 provided in Consumable kit to 0.25 x 1.25 inch steel dowel pin provided in Consumable kit. Do NOT apply primer to pin at any point.
33 Slide dowel pin into drill guide and immediately set pin with dowel pin driver provided in Fixture kit. Drive dowel pin until it bottoms in hole, detectable by a noted change in the “feel” and “sound” as pin is driven. Use Go/No Go depth gauge to check pin depth (red mark on depth gauge).

**Note:** Dowel pin protrusion from hub is normal.
34 Loosen screw and move drill fixture barrel outward as far as possible. Remove drill fixture quickly and cover crankshaft speed sensor hole. Use brake cleaner to thoroughly clean flywheel housing drill hole. Use light shop air to remove excess fluid in flywheel housing hole. Clean drill fixture to remove any retaining compound residue.
35. Apply Loctite® 7649 primer provided in Consumable kit 360° around outer diameter of 5/8 inch stainless steel cup plug provided in Consumable kit and 360° around inner diameter of flywheel access hole and let rest for 5 minutes.
36 Apply Loctite® RC638 retaining compound provided in Consumable kit 360° around outer diameter of cup plug and 360° around inner diameter of flywheel access hole.
37 Use 5/8 inch cup plug driver provided in Fixture kit to drive cup plug into access hole until driver is flush with flywheel housing.

⚠️ **CAUTION**

Wait 30 minutes before starting engine to allow Loctite® retaining compound to dry. If the Loctite® retaining compound does not dry properly, the cup plug may not remain in the flywheel housing.
38 Use new sensor O-ring (part number 20966752) provided in Consumable kit to install the crankshaft speed sensor. Install retainer screw and tighten to 8 ±2 Nm (72 ±12 in-lb). Connect the crankshaft speed sensor harness to the sensor.

39 Use new O-ring (part number 1547252) provided in Consumable kit and connect coolant lines at rear of engine. Cable tie applicable harnesses. If necessary, tie up battery cables and applicable harnesses to prevent interference during transmission reinstallation.

40 Install clamp and bracket securing air compressor discharge line.

41 On 9700 vehicles, install hydraulic pump.

42 On 9700 and PrevX vehicles, install transmission. Refer to Function Group 43.

43 Use coolant extractor (85112740) to fill the system with saved coolant.

44 Connect the battery cables.

45 Turn the ignition switch to the ON position. Move the starter selector switch to the REAR START position.

46 After 30 minutes to allow Loctite® to dry, run engine for 10 minutes at 1000 rpm and check for leaks around the cup plug. After shutdown, replenish fluids as necessary.

47 Set the starter selector switch to the NORMAL position.
### Reimbursement

This repair is covered by an authorized Service Program. Reimbursement is obtained via the normal claim handling process.

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<tr>
<td>Vehicle repaired per instruction</td>
<td>2- Modified per instruction</td>
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<tr>
<td>Primary Labor Time</td>
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<tr>
<td>Time to take charge and determine campaign status</td>
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<tr>
<td>Expiration Date</td>
<td>31-Dec-12</td>
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</tbody>
</table>

**Note:** Take Charge Time is not included in the Labor Code for this operation. Take charge may be eligible but can only be used once per repair visit. If vehicle is having other warranty repairs performed, take charge should be charged to the warranty repair, otherwise take charge can be charged to this service program.