



Service Bulletin

File in Section: -

Bulletin No.: PIT4992C

Date: March, 2012

PRELIMINARY INFORMATION

Subject: A Notchy Or Stick Slip Feel In The Steering When Turning Near The On-Center Position

Models: 2010 - 2012 Chevrolet Equinox
2010 - 2012 GMC Terrain
Vehicles equipped with electric steering assist

This PI was superseded to update recommended field. Please discard PIT4992B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customers may complain of a notchy feel or stick slip in the steering wheel when turning. This happens near the on center position and is noticeable during a lane change typically.

Recommendation/Instructions:

Replace the steering gear assembly with part number 20857570 and two steering gear bolts #11610938 (per SI document #2262527), and any exhaust/catalytic converter gaskets that may become damaged during this repair.. Dealers should NOT replace the electric power steering "motor/module" for this condition.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.