



Technical Service Bulletin

37 Steering wheel Tiptronic switch inoperable

37 12 41 2028845/1 March 8, 2012.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
R8	2008 – 2012	All up to CN001931	R-Tronic transmission

Condition

Customer may report steering wheel Tiptronic switch inoperable. Although the Tiptronic switch on the steering wheel is inoperable, manual shifting operates normally.

Technical Background

A small tab inside that provides the contact point of the switch could break off, leaving the Tiptronic switch inoperable.

Production Solution

The tab radius was increased to reduce failure as of January 2012.

Service

Test drive to check operation of both up and down switches. Following Elsa repair procedures, replace inoperable switch or switches. Test drive and verify proper operation of switch functions.



Tip: It is not necessary to receive a Repair Authorization to perform this or any other R8 TSB.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3718		
Damage Code:	0010		
Labor Operations:	Drivers airbag unit remove and install	6958 1900	30 TU
	Replaced one Tiptronic switch	3718 1950	10 TU
	Replaced both Tiptronic switches	3718 2050	10 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2028845/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
8J0 951 527X XXX	Pushbutton for Tiptronic (Model/color dependent see ETKA for complete part number.)	1
8J0 951 528X XXX	Pushbutton for Tiptronic (Model/color dependent see ETKA for complete part number.)	1

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.