

A **PACCAR** COMPANY**SB-10043876-3229**

Technical Information Bulletin

43-025

2010 Retro

Section

Exhaust - 43

Subject

2010 Retrofit of DPF/SCR Box Covers, *phase 2*

Release Date

1/6/2012

Revision

01/26/12; The Warranty section Quick Claims list was updated.

Condition

Campaign to replace pre-production components with standard production components.

Notes: (*TIB numbers use six digits and SIR campaign numbers use five, eg: 43-025, 43-25*)

- Previous TIB campaign 43-019 to replace pre-production DPF/SCR box covers expired on 12/31/11 and current TIB campaign 43-025 extends the deadline to 06/30/12.
 - Campaign 43-019 included no-charge parts but claim payment for markup and labor.
 - Campaign code 43-19 will remain in SIR and 43-19 Quick Claims will apply for chassis if no-charge parts orders were placed by 12/31/11.
 - Campaign 43-025 includes claim payment for parts costs, markup and labor.
 - Campaign code 43-25 will replace code 43-19 in SIR for chassis where 43-19 was not yet performed and no-charge parts were not ordered by 12/31/11.
- Related 2010 Retrofit TIB campaigns 43-018, 43-020 and 42-047 expired on 12/31/11 and these campaign deadlines will not be extended. Standard warranty time and mileage considerations apply to those expired campaigns.

Chassis Affected

1,694 C500, T300, T400, T800 and W900 model chassis built between 02/09/10 – 01/13/11 with pre-production DPF/SCR box covers. See the attached dealer-customer-chassis list.

Action

See the attached chassis list for your dealer code and coordinate the retrofit with your customer(s) if their chassis is on the list. Note that customer letters were mailed in October 2011 with reference to campaign 43-19 and an expiration date of 12/31/11. Customers have not received notice of updated campaign number 43-25 nor extended expiration date 06/30/12.

Review the DWC or SIR online systems for “P” (indicating repair has already been “Performed”) next to the “43-25” campaign code prior to performing this repair.

Warranty

For retrofits completed within Basic Vehicle Warranty or by 06/30/12, whichever is greater, Kenworth will pay parts at dealer net, plus applicable mark-up, and 0.5 hours labor. Use the appropriate claim, described below:

- Quick Claim 43-25A, includes part number M22-1022 (take-off M22-1000)
- Quick Claim 43-25B, includes part number M22-1023 (take-off M22-1001)
- Quick Claim 43-25C, includes part number M22-1024 (take-off M22-1002)
- Quick Claim 43-25D, includes part number M22-1025 (take-off M22-1008)
- Quick Claim 43-25E, includes part number M22-1026 (take-off M22-1020)
- Quick Claim 43-25F, includes part number M22-1022P (take-off M22-1000P)
- Quick Claim 43-25H, includes part number M22-1025P (take-off M22-1008P)

claim coding

Failure Location: 043-006-041 Work Accomplished: 35
 Failure Type: 340 Responsibility Code: 01
 SRT Code: 043-XXX Claim Type: T

Parts

Parts are available from PACCAR Parts. One of the following part numbers for the DPF/SCR box cover will be applicable to the specific chassis repair (see Procedure).

<u>Quantity</u>	<u>Replacement</u>	<u>Take-Off Part</u>	<u>Quick Claim</u>
1	M22-1022	M22-1000	43-19A
1	M22-1023	M22-1001	43-19B
1	M22-1024	M22-1002	43-19C
1	M22-1025	M22-1008	43-19D
1	M22-1026	M22-1020	43-19E
1	M22-1022P	M22-1000P	43-19F
1	M22-1025P	M22-1008P	43-19H

Procedure

 [TIB 43-025 Procedure.pdf](#)

Attachments

 [TIB 43-025 Retrofit DPF-SCR Box Covers.xls](#)

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