

SB-10043725-4927

SI M61 01 12
General Electrical Systems

January 2012
Technical Service

SUBJECT

After Drive-away Locking Activates, It Is Not Possible to Unlock the Boot

MODEL

R55 (Cooper Clubman, Cooper S Clubman, John Cooper Works Clubman)

R56 (Cooper, Cooper S, John Cooper Works)

R57 (Cooper Convertible, Cooper S Convertible, John Cooper Works Convertible)

R58 (Cooper Coupe, Cooper S Coupe, John Cooper Works Cooper Coupe)

R59 (Cooper Roadster, Cooper S Roadster, John Cooper Works Roadster)

R60 (Cooper Countryman, Cooper S Countryman, Cooper S Countryman All4)

All vehicles produced up to June 30, 2012

SITUATION

After drive-away locking activates, it is not possible to unlock the boot. This only occurs under the following conditions:

- Drive-away locking is activated twice during the same driving trip.
- The driver or passenger exits the vehicle after the trip.
- The boot lid is not unlocked with the rest of the vehicle.

CAUSE

CAS (Car Access System) software error

PROCEDURE

Do not replace parts.

Explain to the customer that the boot can be unlocked via the inside central locking button or the unlock button on the remote.

With the release of ISTA/P 2.47 (expected July 2012), this issue will be corrected.

This Service Information bulletin will be updated when ISTA/P 2.47 is available.

WARRANTY INFORMATION

For information only

Copyright © 2012 BMW of North America, LLC]