



Applies To: **2012 Insight** – From VIN JHMZE2H3.CS000001 thru JHMZE2H3.CS004300  
**2012 Insight LX** – From VIN JHMZE2H5.CS000001 thru JHMZE2H5.CS004365

March 1, 2012

## CVT Stays in Low Range After Moving the Shift Lever From Low to Second

### SYMPTOM

After moving the shifter from L (low) to S (second), the PCM software may keep the CVT in low. This causes it to select a low pulley ratio, making the engine run at a higher than expected rpm while driving.

### PROBABLE CAUSE

PCM Software causes the CVT to stay in

### CORRECTIVE ACTION

Update the PCM-CVT software with the HDS.

### WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number: 125517

Flat Rate Time: 0.2 hour

Failed Part: P/N 37820-RBJ-A01

Defect Code: 07201

Symptom Code: 03237

Skill Level: Repair Technician

### SOFTWARE INFORMATION

HDS Software Version:

3.002.030 **or later**

Control Module (CM) Update:

Application Version V2.16.04 **or later**

Database Update 06-FEB-2012 **or later**

NOTE: To avoid an incorrect repair that would not be covered under warranty, use the software version listed above or a later version.

The updated PCM-CVT software program IDs and P/Ns are shown below. If the HDS is loaded with the latest software, and it displays **No Update Needed** during the update, the software for this service bulletin is already installed.

Year/Model	Program ID (or later)	Program P/N (or later)
2012 Insight (KA)	BJA-030	37805-RBJ-A03 or later
2012 Insight (KL)	BJL-030	37805-RBJ-L03 or later

### REPAIR PROCEDURE

Update the PCM-CVT software with the HDS. Refer to Service Bulletin 01-023, *Updating Control Units/Modules*.