



Date: 08.02.2012

Model: Evora Prior to '11MY VIN BH_11700

Number: 2012/04
USA

Copy files should be maintained by:

Service Manager		Service Reception		Supervisor		Parts Manager	
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TITLE:

Retro-fitment of revised driver's side bulkhead carpet.

REASON:

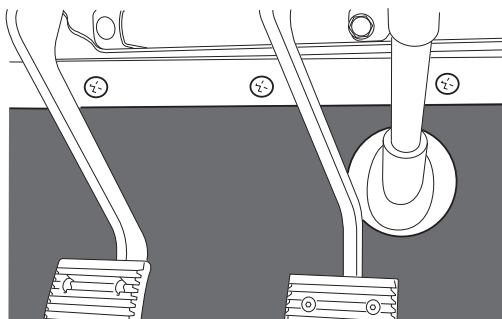
The original 'B' level driver's side bulkhead carpet (as identified in illustration 1 below) was secured in place to the footwell NVH (Noise, Vibration, Harshness) foam by the use of double sided tape. Under extreme circumstances this carpet can become unsecured against the footwell area due to a lack of adhesive.

A running change was implemented as from '11MY vehicle VIN BH_11700 with the introduction of a 'C' level carpet which is increased in length and is mechanically retained to the bulkhead by the addition of M6 washers and using existing fixings that are already in-situ.

The level of carpet fitted can be easily identified:

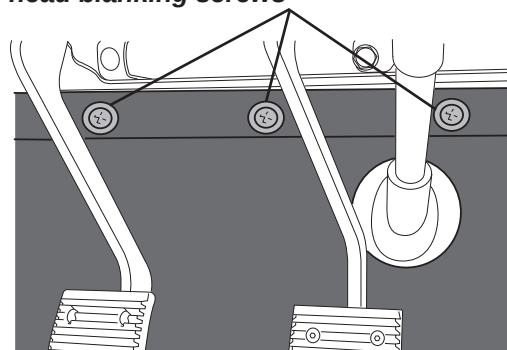
Part level	Fixing method
'B' Level	Bulkhead carpet which is only held in place with double sided adhesive tape, (see illustration 1).
'C' Level	Bulkhead carpet is now fixed to the bulkhead with 3 x M6 screws and washers as well as double sided adhesive tape, (see illustration 2).

Shorter carpet NOT retained by bulkhead blanking screws



✗ (1). 'B' LEVEL CARPET

Lengthened carpet retained by bulk-head blanking screws



✓ (2). 'C' LEVEL CARPET

Continued.....

LOTUS CARS LIMITED

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ACTION:

To promote customer satisfaction, Lotus is offering the fitment of the latest 'C' level carpet in the event that an Evora owner with a vehicle prior to the production running change point brings this issue to your attention.

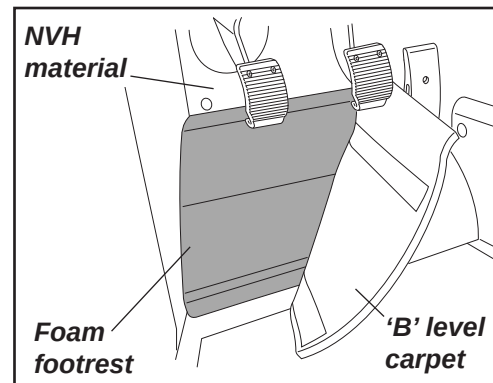
Please check your dealer stock as well as demonstrator vehicles and renew the carpets if they are the same type as shown in illustration 1.

Parts Required per Vehicle:

Part Number	Description	Qty
C132V4009K	LHD Bulkhead Carpet	1
A082W4131F	M6 Washers	3

Procedure:
Removal:

- Rotate the mat fixings retaining the driver's foot carpet to the floor pan, and remove the carpet.
- Remove the 3 x M6 fixing screws located in the chassis directly above the top of the bulkhead carpet and retain for later use.
- Carefully peel the bulkhead carpet away, taking care not to damage the NVH material or foam footrest positioned behind it.


Fitment:

- Position the new bulkhead carpet into place feeding the cut out section around the lower steering column assembly.
- Line up the carpets 3 x pre-cut holes with the corresponding screw threads in the chassis.
- Secure the new carpet using 3 x M6 washers and the fixing screws previously removed.
- Lift the carpet up and peel off the 2 x adhesive tape backing strips located underside, then smooth carpet down into place.
- Refit the driver's foot carpet and rotate the mat fixings to ensure it is retained in position.

CHARGES:

A small quantity of bulkhead carpets will be mandatorily issued to every dealership and additional quantities of carpets and washers are available to order as per the part numbers shown above, therefore VOR charges will not be accepted for this repair without the express permission and prior authorization of the Warranty Department.

Claims for 0.2 hr/car plus parts may be submitted using Operation Code 15.30.05 - 07, 'A' code 18, 'B' code 89. Please quote bulletin number 2012/04 in the text remarks section.

Ends.

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