



# Service Bulletin

File in Section: -

Bulletin No.: PIE0210

Date: February, 2012

## PRELIMINARY INFORMATION

**Subject:** Engineering Information – Rough Engine Operation, Reduced Engine Power, Malfunction Indicator Lamp (MIL) Illuminated

**Models:** 2011-2012 Chevrolet Cruze  
Equipped with Engine RPO LUJ or LUW

**Attention:** Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information PIs.

### Condition

**Important:** If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment on a rough engine operation condition and/or reduced engine power. The malfunction indicator lamp (MIL) may be illuminated.

### Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

### Instructions

Upon inspection, a technician may find DTCs P0101, P0171 or P1101.

If a vehicle is displaying one or more of the above listed codes, contact the engineer listed below before performing any repairs or component replacement.

### Contact Information

Engineer Name	Phone Number
Chuck Clayton	(248) 762-5280

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

# Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
J7951*	Engineering Information – Rough Engine Operation, Reduced Engine Power, (MIL) Illuminated	0.3 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		