



# Service Bulletin

File in Section: -

Bulletin No.: PIT5142

Date: February, 2012

## PRELIMINARY INFORMATION

**Subject:** Windshield Wipers Park In Outwipe Position Or Wiper Arm Slipping On Shaft

**Models:** 2011 - 2012 Buick Enclave  
2011 - 2012 Chevrolet Traverse  
2011 - 2012 GMC Acadia

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern:

Some customers may comment that the windshield wipers don't park in the correct position doesn't sweep correct or the arm is slipping on the pivot shaft.

The wiper arms may get out of position from slipping on the shaft.

### Recommendation/Instructions:

Before replacing the wiper transmission inspect that the wiper arms are correctly timed.

1. Remove the windshield wiper arm nuts and carefully rock the wiper arms in order to release the arms from the wiper motor pivot shaft.
2. Clean the knurls on the wiper motor pivot shaft after the wiper arm has been removed.
3. Turn the wipers on and off so the motor will go to the park position.
4. Hold and align the tips of the front wiper blades to the paint dots on the windshield and retorque the nut to (33 N.m 24.3 lb ft)
5. Perform a wet wipe and re-check the alignment, adjust if needed.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.