



**NUMBER:** 08-002-12

**GROUP:** Electrical

**DATE:** January 13, 2012

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**SUBJECT:**

Multifunction Switch Malfunction - X42 (10 Year Or 150,000 Mile (240,000 Kilometers) Warranty Extension)

**OVERVIEW:**

This bulletin involves replacing the multifunction switch if found inoperative or operating incorrectly.

**MODELS:**

2006	DR	Ram Pickup 1500
2006	DH	Ram Pickup 2500

**SYMPTOM/CONDITION:**

Some customers may experience a turn signal switch malfunction that will cause the turn signals to flash incorrectly. When selecting a right turn, the left flashers will function and when selecting a left turn, the right flashers will function.

**DIAGNOSIS:**

If the multifunction switch is found malfunctioning, Perform the Repair Procedure.

**NOTE: This Service Bulletin only applies to the replacement of the Multifunction Switch. All other repairs are not covered by this Service Bulletin.**

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	CNH3X200AA	Switch, Multifunction

**REPAIR PROCEDURE:**

**NOTE: Procedures to replace the Multifunction Switch have been revised to remove / install switch from bracket as compared to replacing the assembly. Steering wheel removal is no longer required.**

1. Following the procedures in DealerCONNECT > TechCONNECT — Group 8 > Lamps & Lighting > Lamps & Lighting Exterior > Switch, Multifunction, replace the multifunction switch with pn CNH3X200AA.

**POLICY:**

Reimbursable within the provisions of the warranty.

**NOTE: Vehicles included in this Service Bulletin have a 10 Year or 150,000 Mile (240,000 Kilometers) Warranty Extension for this repair. See Warranty Bulletins; U.S. D-12-03, Canada SAB-2012-02, Mexico BG-001-12 or International ID-12-01 for details associated with the extended warranty.**

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
08-80-87-97	Switch, Multifunction - Replace (Skill Level = B; Training Level = 3)	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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