

## SERVICE BULLETIN



CIRCULATION:			
Dealer Principal	✓	Sales Guide	✓
Centre Manager	✓	Parts Professional	
Sales Manager	✓	Warranty Admin	
Business Manager		Service Advisor	
Parts Manager		Technician	
Service Manager	✓	Systems Admin	

Number: SGI12-00

Section: General Information

Date: 21 FEB 2012

Model: Range Rover Evoque

Applicability: CAN / USA

Attachment: Affected VIN List

Subject: Update Prior to Sale Notice UPS0812-1b

Jaguar Land Rover North America, LLC has identified a potential concern on a limited number of 2012 model year Land Rover Range Rover Evoque vehicles.

#### AFFECTED VEHICLES

A total of 92 vehicles within the VIN range CH638042 – CH652424 are affected in Canada and the USA. See the attached list of affected vehicles.

#### DESCRIPTION OF DEFECT

Land Rover has identified a potential concern regarding a high-pitched 'whistle' sound heard from the engine.

#### ACTION TO BE TAKEN

Land Rover retailers are to check the list of attached vehicles and must refrain from releasing these vehicles for new or used vehicle sale until further notice.



**NOTE: Land Rover recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.**

Land Rover is currently in the process of verifying the concern and developing a robust repair procedure. A further communication will be sent detailing the necessary action required for vehicles in retailer inventory and those vehicles that may already be in the hands of customers.

Thank you for your cooperation in this matter. Land Rover apologizes for any inconvenience this may cause.

# UPS0812-1b

## Affected VIN List - Canada



RETAILER CODE / NAME	VIN	RETAILER CODE / NAME	VIN
0502 Land Rover Edmonton	CH645595	0533 Land Rover Saskatoon	CH644736
	CH646295	0535 Coventry North Land Rover	CH646264
	CH647297		CH646917
	CH647818		CH646930
0503 Budds' Imported Cars	CH644333		CH646944
	CH644828	0537 Land Rover Victoria	CH645362
0509 Decarie Motors	CH644383		CH647312
	CH645995		CH647452
	CH648850	0538 Land Rover Winnipeg	CH646662
0519 Land Rover Richmond	CH645584	0540 Land Rover Calgary	CH646285
	CH646541		CH646439
	CH646548		CH646468
	CH647187		CH646470
	CH647202		CH646473
0521 Land Rover Metro West	CH645380		CH646532
	CH646283		CH648615
0524 Land Rover Waterloo	CH65177		
0526 Land Rover Thornhill	CH646291		CH648620
	CH646302	0542 Land Rover Laval	CH645349
	CH646454		
	CH646484		
	CH647686	0543 Land Rover Toronto	CH644325
	CH648249		CH644374
	CH648266		CH644375
	Ch648827		CH647172
	CH651934	CH647188	
0528 Land Rover Halifax	CH644678	0544 Land Rover Vancouver	CH645221
	CH647009		CH645410
	CH647470		CH645640
0529 Land Rover Ottawa	CH646286		CH645771
0530 Land Rover Quebec City	CH645565		CH646463
	CH646442		CH647194
	CH648628		CH647200
0531 Land Rover St. Leonard	CH648840		CH647343
	CH648844		CH649453

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## Affected VIN List - USA



RETAILER CODE / NAME	VIN	RETAILER CODE / NAME	VIN
0110 Land Rover Paramus	CH645559	0282 Land Rover Manhattan	CH645421
	CH645561		CH645425
	CH646047	0287 Hornburg Land Rover Los Angeles	CH645011
0111 Plaza Land Rover St. Louis	CH646041	0318 Land Rover Norwood	CH645974
0116 Land Rover Lake Bluff	CH647673	0319 Land Rover Chantilly	CH645420
0121 Land Rover Parsippany	CH645239	0330 Land Rover Houston Central	CH644843
	CH645675	0350 Land Rover Omaha	CH644680
0185 Phillips Land Rover	CH644684	0352 Land Rover Peoria	CH647281
	CH645611	0364 Land Rover Naperville	CH645424
0200 Land Rover Southampton	CH645118	0367 Land Rover Cincinnati	CH645227
	CH645770	0373 Land Rover Ventura	CH645012
0226 Land Rover Buffalo	CH648087	0282 Land Rover Manhattan	CH645421
0236 Land Rover Guilford	CH645018		