

SB-10043512-4777

Reference SSM55537

X351 / XJ

Models X150 / XK

X250 / XF

Title Door Latch Diagnostics Updated

Category Body

Last modified 22-Feb-2012 00:00:00

Symptom 112000 Latches/Locks & Security

Issue:

A customer may report one or all of the following:

- Any door will not open correctly inside and or outside.
- Door will not lock, (can result in an audible mis-lock signal during lock attempt).
- Door ajar warning message on instrument pack.
- Diagnostic trouble code (DTC) has identified a latch ajar switch issue.

Content

Action:

Door latch diagnostics have been updated within TOPIx. It is important that the symptom driven diagnostics procedures within TOPIx section 501-14 (lock latches and entry system diagnosis and testing) are adhered to and that no latches are replaced unless this process is followed completely.

This will ensure that the root cause of any issue is fully proven and that any unnecessary replacements are prevented.