



Service Bulletin

File in Section: -

Bulletin No.: PI0643

Date: January, 2012

PRELIMINARY INFORMATION

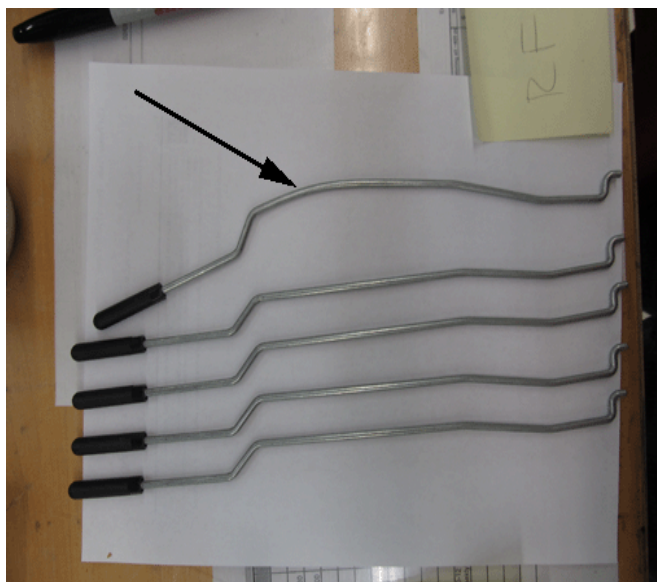
Subject: Door Locks Inoperative from Remote Keyless Entry (RKE) Transmitter or from Lock Switches Inside Vehicle

Models: 2011-2012 Chevrolet Cruze
Condition/Concern

Some customers may comment that the door locks are inoperative from the Remote Keyless Entry (RKE) transmitter or from the lock switches inside the vehicle.

Recommendation/Instructions

This concern may be caused by a lock rod in the door being bent.



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Follow normal diagnostics in SI (Power Door Lock malfunction) and while following diagnostics, be sure to inspect for a bent lock rod as shown in the picture above.

Parts Information

Part Number	Description
96846101	Rod, Front Side Door – LH
96846102	Rod, Front Side Door – RH
96846103	Rod, Rear Side Door – LH
96846104	Rod, Rear Side Door – RH

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
B4330	Front Side Door Locking Rod Replacement	0.3 hr
B4730	Rear Side Door Locking Rod Replacement	0.4 hr