



UD TRUCKS

SB-10043365-4543

# North America

## SUBJECT: Required DPF Replacement Guidelines and Procedures for the 2008 to 2010 Model Year J05 and J08 Engines

Department: Service
Section: Engine
Model(s): J05 & J08
Model Year(s): 2008—2010
Effective Date: 3/01/2012
Form #: TSB EN-44
Rev #:
Supersedes:

### Purpose:

To advise the UD Truck Dealer the following procedures that are required prior to replacement of the DPF Filter or the DPF Assembly on 2008 to 2010 model year vehicles with the J05 or J08 engine effective March 1, 2012.

### Procedure:

If diagnostics has indicated that the DPF Filter is restricted and won't allow a completed manual regeneration, dealers are to remove and visually inspect the inlet side of the DPF filter for any signs of cracking, visual damage or presence of soot accumulation on the outlet side and follow the procedures as outlined below:

#### NO VISUAL SIGNS OF CRACKS OR DAMAGE TO THE INLET SIDE OF THE DPF FILTER:

All dealers were previously shipped Essential Tool J-50200 adapter plates and software for DPF cleaning.

- DPF filter must be cleaned using the SPX manufactured DPF Cleaning Machine utilized by either Cummins, Caterpillar dealers or any facility that has the SPX DPF Cleaning Machine.
- Reinstall the DPF on the vehicle after the DPF has been cleaned and perform a manual regeneration.
- Complete the DPF Worksheet showing all final values and forward to UDNA Corporate office via email\*.
- Dealers will enter the exact sublet amount for cleaning as OSL on the warranty claim parts entry screen.
- No TSM Report will be required.

#### DPF HAS VISIBLE CRACKS, DAMAGE ON THE INLET SIDE OR SOOT ACCUMULATION ON THE OUTLET SIDE OF THE DPF FILTER:

- Detailed digital photo must be taken showing area of visual cracks, damage or soot on the outlet side and sent to UDNA Corporate office via email\* along with a copy of the dealers repair order with customer information and complaint.
- After review, a special ordering code will be issued to the dealer prior to ordering the replacement DPF Filter from UDNA Parts Operation.
- Complete a DPF worksheet after installation showing final values and forward via email\* to UDNA Corporate Office.
- Dealer will enter the special ordering code on the dealers warranty claim as authorization for DPF replacement
- No TSM Report will be required.

#### IMPORTANT WARRANTY NOTICE:

Dealer submission of warranty claims for DPF replacement without the special ordering code will not be accepted on vehicle repairs on or after March 1, 2012 for any reason. Dealers must follow the above procedures carefully to avoid the unnecessary replacement of the DPF Filter or DPF Assembly and denial of their warranty claim.

\*UDNA Corporate Office email: les.wells@udtrucks.com

**The Information contained in this bulletin should not be interpreted as the basis for a warranty claim.**