



SERVICE CAMPAIGN BULLETIN

Reference:

NTB12-007

Date:

February 9, 2012

VOLUNTARY SERVICE CAMPAIGN 2011 - 2012 LEAF[®] APRON LOWER BRACKET

CAMPAIGN I.D.: P2501

APPLIED VEHICLE: 2011 - 2012 LEAF[®] (ZE0)

Check Service Comm to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Service Campaign on certain Model Year 2011 and 2012 Nissan LEAF[®] vehicles built for distribution in cold weather areas to install an apron lower bracket. This repair will be performed at no charge for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number P2501 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

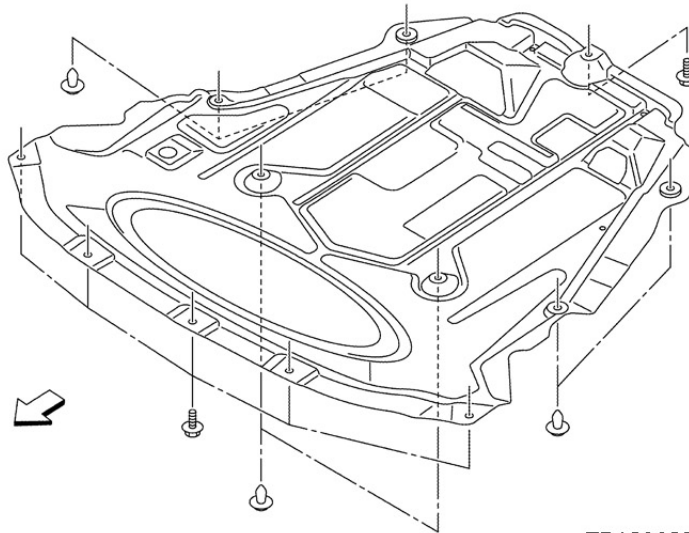
Dealers are to correct each vehicle falling within the range of this campaign that enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory.

SERVICE PROCEDURE

1. Set and raise the vehicle on a suitable lift.

CAUTION: Make sure the ignition is turned OFF.

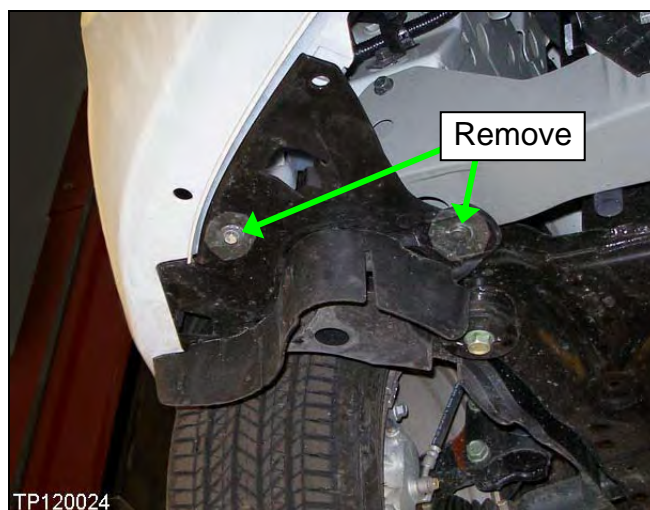
2. Remove the front under cover.



TP120023

Figure 1

3. Remove the bolt and clip on both fender protectors where shown in Figure 2.



TP120024

Figure 2

4. Position the ends of the apron lower bracket (or apron, P/N F2663-3NC1A) over each fender protector. See Figure 3.



Figure 3

5. Slide the apron further back, and then position the ends of the apron over the bumper fascia's outer flanges (see Figure 4).

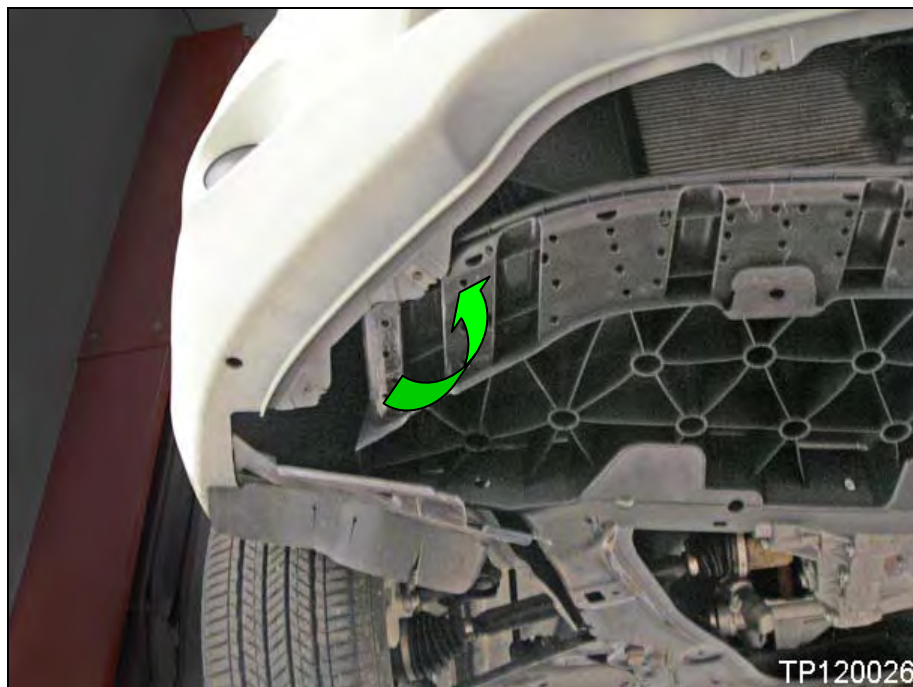


Figure 4

5. Next, position the front of the apron over the bumper fascia's flanges, and then push forward (see Figure 5).

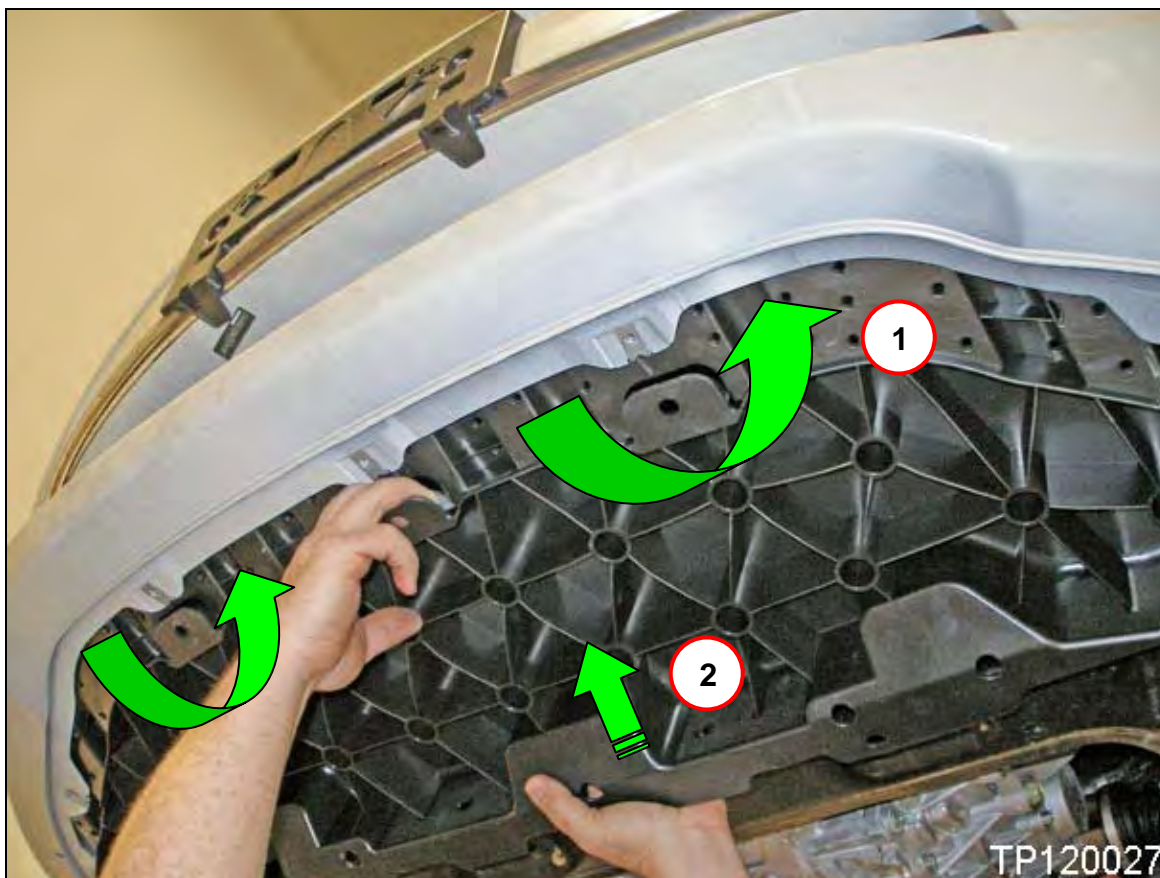


Figure 5

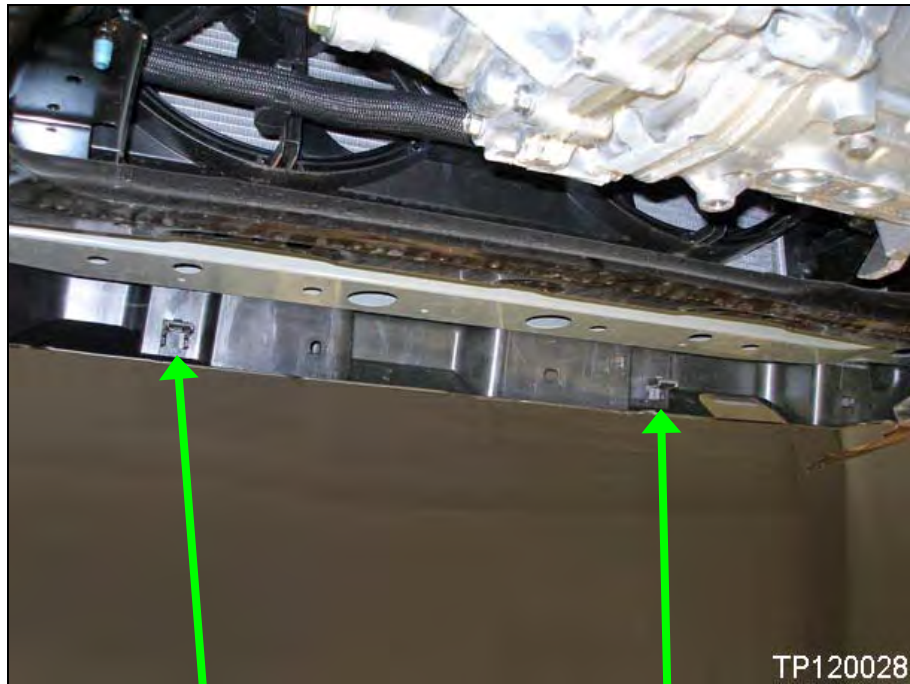


Figure 6

6. Align the apron's clips rear of the apron until to their matching holes, and the clips snap into place then push up on the (See Figure 6-8).

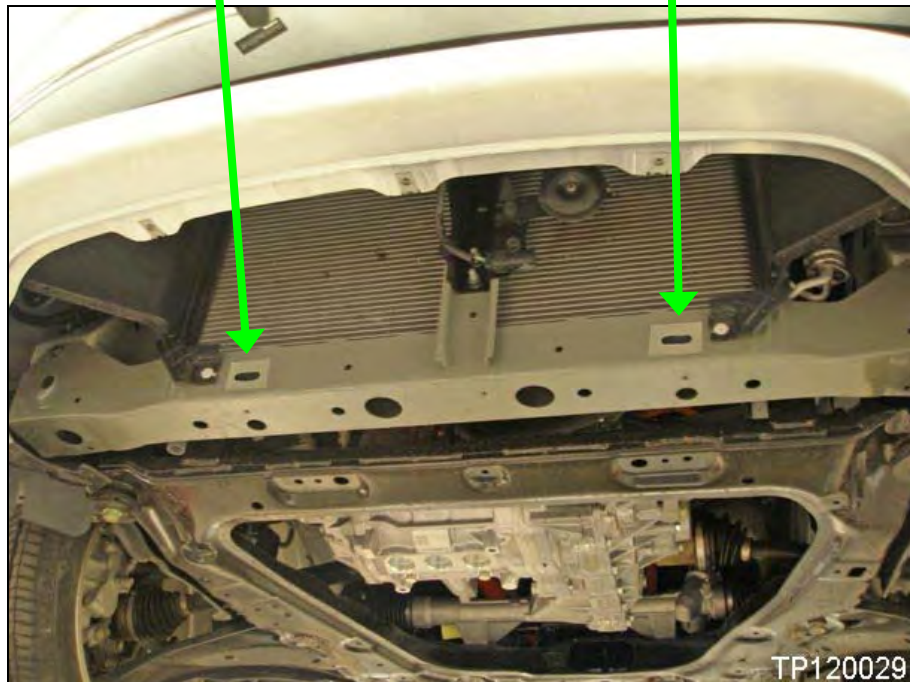


Figure 7

- Push up where noted in Figure 8 until the clips snap into place.

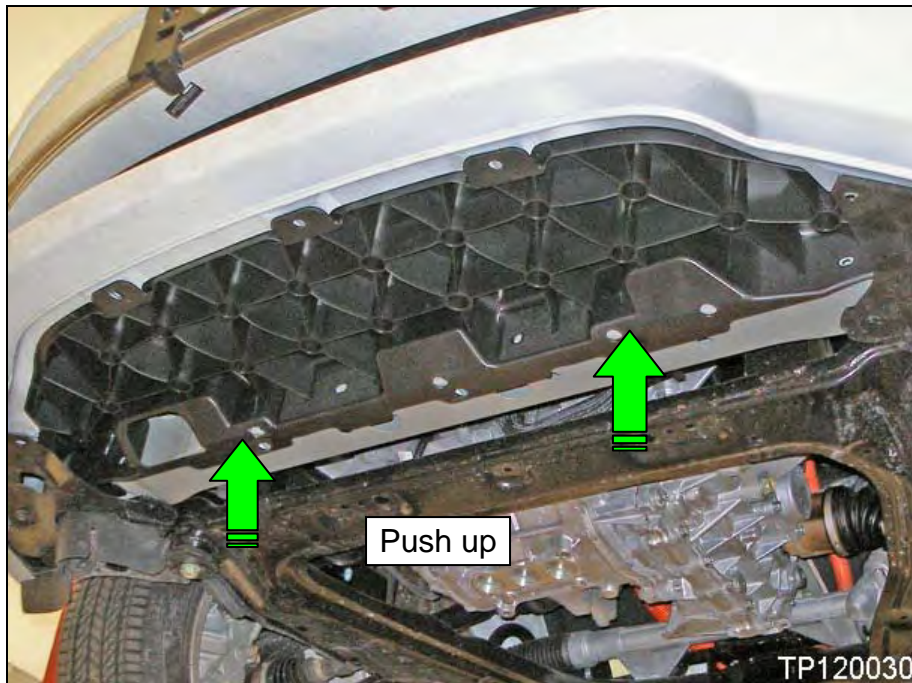


Figure 8

7. Secure the apron with the bolts and clips provided in the kit where shown in Figure 9.

NOTE: The existing bolts that attach the bumper fascia are not fastened until the front under cover is reinstalled (step 9).

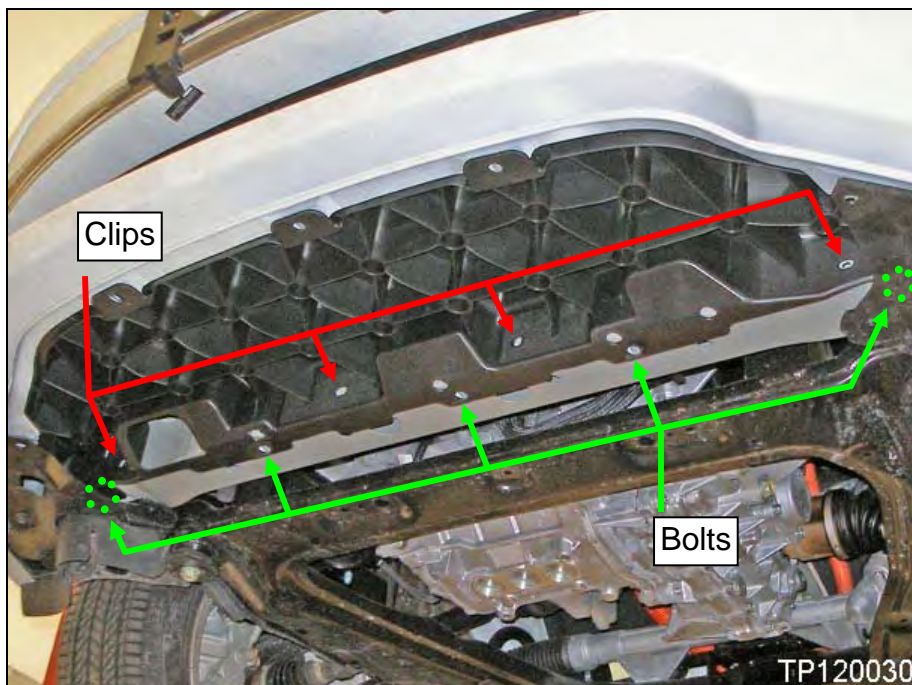


Figure 9

8. Reinstall both fender protectors.
9. Reinstall the front under cover.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BRACKET – APRON, LOWER KIT	F2663-3NC1A	1



Figure 10 – Apron lower bracket (mounting bolts and clips not shown)

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

“CM” I.D.: P2501

CAMPAIGN ID #	DESCRIPTION	OP CODE	FRT
P2501	Install apron lower bracket	P25010	0.5 hrs

OWNER'S LETTER

Dear Nissan LEAF Owner:

Nissan is committed to providing the highest level of product quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding your Nissan LEAF.

REASON FOR CAMPAIGN

Nissan continually improves product performance through ongoing enhancements. Based on the production date of your LEAF vehicle, Nissan would like to offer to install a lower apron bracket.

The lower apron bracket is a feature added for vehicles used in cold weather areas to prevent the possibility of snow and ice entering and accumulating in the motor compartment.

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your car, your EV Certified Nissan dealer will install the lower apron bracket at no cost for parts and labor. Due to the installation of the lower apron bracket, the work must be performed at the dealership service department.

WHAT YOU SHOULD DO

Contact your EV Certified Nissan dealer at your earliest convenience in order to arrange your appointment. This service is free of charge and the work should take about one hour to complete. **To ensure the least inconvenience to you, it is important that you have an appointment before bringing your vehicle to the dealer for service.** Please bring this notice with you to your service appointment. Detailed instructions have been sent to your EV Certified Nissan dealer.

If the dealer is unable to complete the service free of charge, or for any other issue you may contact the Nissan LEAF Call Center, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-877-N0-GAS-EV-(1-877-664-2738).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan LEAF. We are sorry for any inconvenience this may have caused you.

