

SB-10043323-4965

MESSAGE CENTER DISPLAYING HORIZONTAL LINES—ERRATIC FUEL GAUGE—BUILT ON OR BEFORE 8/16/2011	TSB 12-1-7
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FORD:
2012 Focus

ISSUE

Some 2012 Focus vehicles built on or before 8/16/2011 and equipped with 2 inch (5 cm) instrument cluster (IC) message center display showing dark horizontal lines in the message center and/or accompanied by an intermittent sticking or erratic fuel gauge. The concern may be intermittent and may clear after a few minutes. The distance-to-empty (DTE) reading is not affected by this concern.

OPERATION	DESCRIPTION	TIME
120107A	2012 Focus: Reprogram The IC (Do Not Use With Any Other Labor Operations)	0.3 Hr.

DEALER CODING

BASIC PART NO.	CONDITION CODE
10849	04

ACTION

Reprogram the IC module to the latest calibration using IDS release 76.03 and higher. This new calibration is not included in the VCM 2011.11 DVD. Calibration and IDS patch files may also be obtained at www.motorcraft.com.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage. Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.