



Service Bulletin

File in Section: -

Bulletin No.: PI0628A

Date: May, 2012

PRELIMINARY INFORMATION

Subject: Vehicle Fuels Slow, Cannot Refuel or Fuel Pump Frequently Shuts Off Before Tank is Full (Replace Fuel Tank Filler Pipe)

Models: 2010 Cadillac SRX
 2010 Chevrolet Equinox
 2011-2012 Chevrolet Volt Built Prior to November 02, 2011
 2010 GMC Terrain

This PI is being revised to include the Chevrolet Volt. Please discard PI0628.

Condition/Concern

Some customers may comment that the vehicle must be fueled very slowly or intermittently does not want to accept fuel without causing the pump to shut off.

Certain states across the country utilize a vapor recovery system on gas station fuel pump nozzles. This system is easy to identify. You will notice a rubber seal around the fuel pump nozzle that seats against the vehicle's fuel filler pipe.

Important: The vehicle should always accept fuel, however customers should be made aware that it is sometimes expected that a service station fuel pump may shut off prematurely and/or not function properly when choosing the maximum fueling rate on the nozzle.

Recommendation/Instructions

Check the engine control module (ECM) for any EVAP codes. If no codes are present, and the speed of refueling is a consistent annoyance for the customer, a revised fuel tank filler pipe is available that may speed up the obtainable rate of refueling. Refer to Fuel Filler Pipe Replacement in SI for instructions.

Parts Information

Part Number	Model	Description
22742093	Cadillac SRX	Fuel Tank Filler Pipe
22744078	Chevrolet Equinox, GMC Terrain	Fuel Tank Filler Pipe
22833442	Chevrolet Volt	Fuel Tank Filler Pipe

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Model	Description	Labor Time
L1040	Cadillac SRX	Fuel Tank Filler Pipe Replacement	Use Published Labor Operation Time
	Chevrolet Equinox		
	Chevrolet Volt		
	GMC Terrain		