



SERVICE CAMPAIGN BULLETIN

Reference:

NTB12-002

Date:

January 5, 2012

VOLUNTARY SERVICE CAMPAIGN 2011 – 2012 MURANO CROSS CABRIOLET SOFT TOP OUTER FLAP ADJUSTMENT BOLT

CAMPAIGN I.D. #: P1258**APPLIED VEHICLES:** 2011 – 2012 Murano Cross Cabriolet (EZ51)**Check Service Comm to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary service campaign on 2011 and 2012 Murano Cross Cabriolet vehicles to adjust the soft top outer flap adjustment bolts. This procedure will be performed at no charge for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number P1258 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to correct each vehicle falling within the range of this campaign that enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory.

SERVICE PROCEDURE

CAUTION: Before operating the soft top, make sure:

- The engine is running; keep the engine running while operating the soft top.
- There is **5 feet of horizontal clearance** behind the rear bumper.
- There is **10 feet of vertical clearance** from the ground above the vehicle.
- The **luggage cover is pulled out and hooked** so the soft top storage area is separate from the trunk area.
- The **trunk is closed**.
- **Top is clean**; free from water, snow, sand, or other debris.
- Rear window **defroster is turned OFF**.
- Vehicle is in an area with **temperatures above 32°F (0°C)**.

NOTE:

- Do not operate the soft top in temperatures below 32°F (0°C).
- If the vehicle is in an area with temperatures below 32°F (0°C), move it to an area with temperature above 32°F (0°C) and wait for the vehicle to adapt to the warmer temperature.
- If the soft top is operated in temperatures below 32°F (0°C) the soft top material may not stow correctly.

1. Partially open the soft top as follows (see Figure 1):

- a. Set the parking brake.
- b. Keep the transmission in Park.
- c. Start the engine.
- d. Operate the soft top until the soft top is stowed and the storage lid is open.
- e. Turn the ignition OFF.



Figure 1

2. Locate the outer flap adjustment bolt (see Figures 2 and 3).

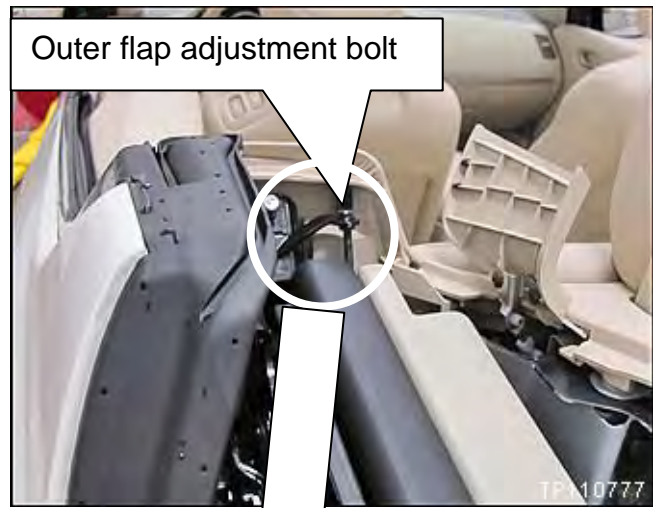


Figure 2

3. Remove the outer flap adjustment bolt from the bracket (see Figure 3).

4. Remove the lock nut from the outer flap adjustment bolt.

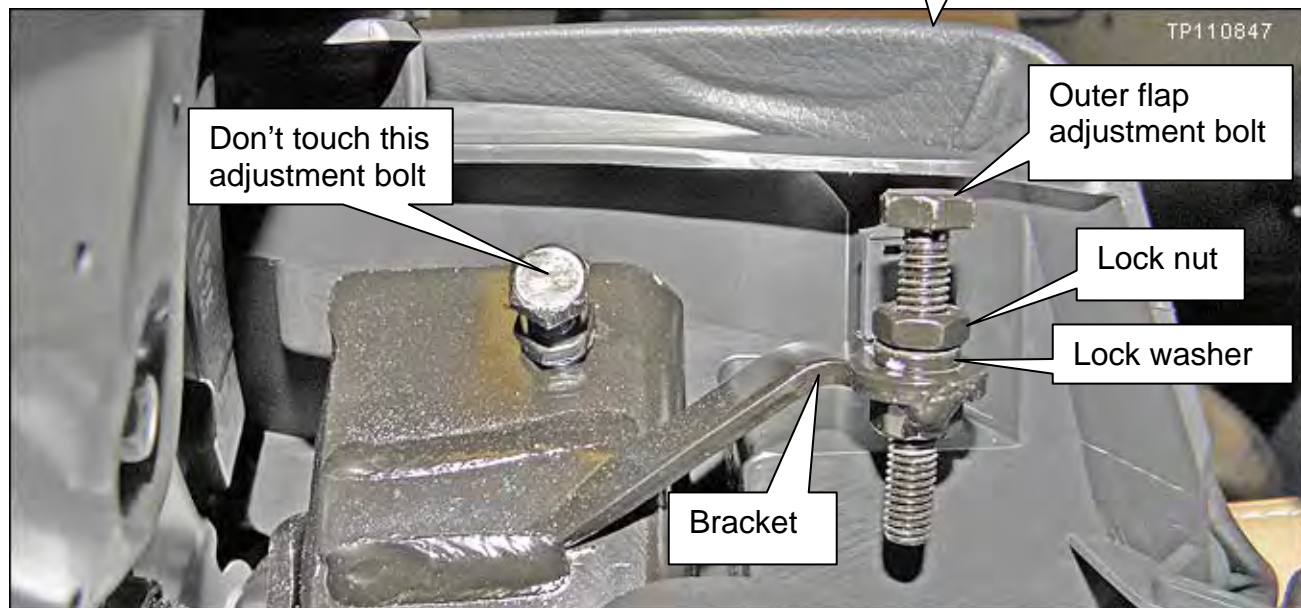


Figure 3

5. Reinstall the outer flap adjustment bolt **with lock washer** (see Figure 4).
6. Screw the outer flap adjustment bolt all the way down as shown in Figure 4 and torque to 5.4 N•m (0.55 kg-m, **4 ft-lb**).
7. Make sure to perform this procedure for both the left and right side.

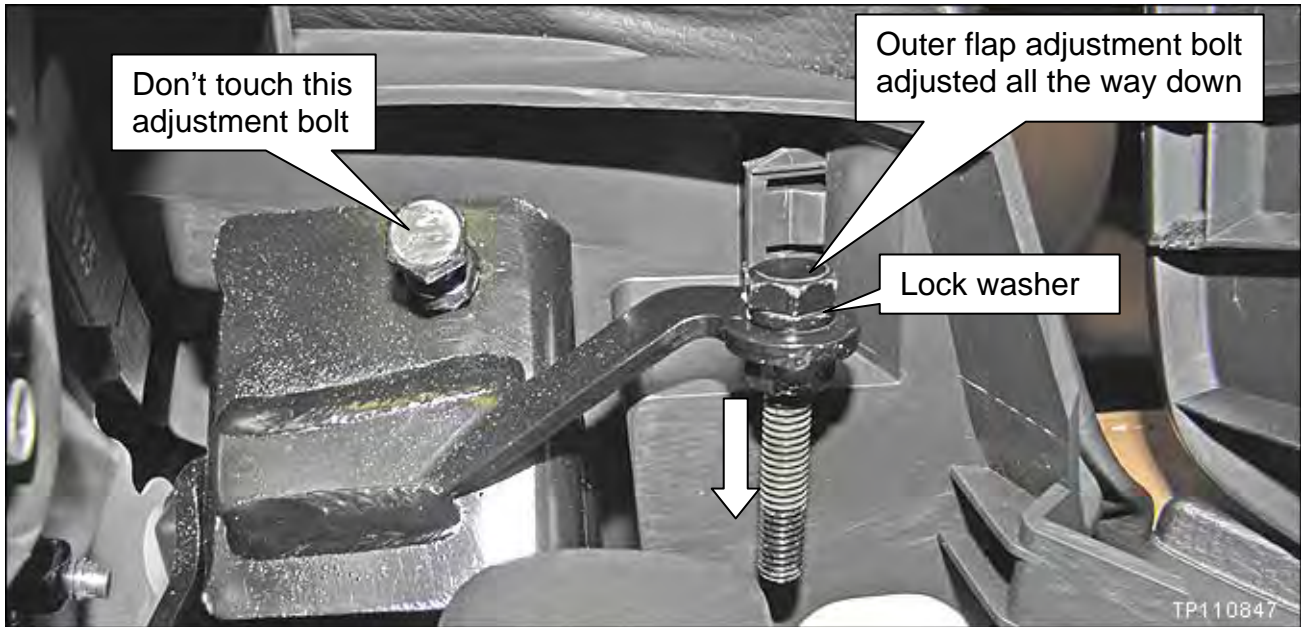


Figure 4

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) I.D #	DESCRIPTION	OP CODE	FRT
P1258	Perform Procedure for Soft Top Adjustment Bolt	P12580	0.3 hrs.