

**SB-10043144-8920**

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**Sent on** 01 04 2012    **Expires on** 01 18 2012  
**From** Parts and Service Division  
**Subject** Product Update: 2010-11 Insight Roof Molding Loose \*\* Updated Information \*\*

To: All Honda Parts and Service Manager, Advisors and Personnel  
From: American Honda Parts and Service Division  
Re: Product Update: 2010-11 Insight Roof Molding Loose \*\* Updated Information \*\*

Due to a system error, S/B 12-001 was not posted to ISIS on January 4, 2012 as expected. The bulletin is now scheduled to post January 5, 2012. American Honda apologizes for any inconvenience this may have caused your dealership.

Original iN message posted January 3, 2012:

On January 4, 2012, American Honda will announce a Product Update for some 2010-11 Insight vehicles. In certain situations, the roof molding may lift in the center allowing either the front or rear retention clips to come loose. In some cases, the molding may become damaged or detach completely from the vehicle. The product update will require application of adhesive to the roof channel to re-secure the clips in cases where the molding is still intact, and installation of updated parts in cases where the original molding is either damaged or missing.

S/B 12-001 will be posted to ISIS on January 4, 2012 in support of this product update, and will include parts, repair and warranty information related to the campaign.

As always, please make sure to check VIN status to determine if a particular vehicle is eligible for this campaign.

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