

**SB-10041996-6098**



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**Major System:** ELECTRICAL SYSTEM  
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**Other Languages:** [Français](#), [Español](#),  
**Author:** Greg Didier  
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Coding Information

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**Title:** Window and Door Lock does not operate in Durastars, Workstars, Prostars and Lonestar

**Applies To:** Durastars, Workstars, Prostars and Lonestar

**DESCRIPTION**

Window and Door Lock does not operate

**SYMPTOMS**

- Window and Door Lock does not operate

**POSSIBLE DIAGNOSTIC TROUBLE CODES**

DTC	MODULE	DESCRIPTION
2236-9	Body Controller	Driver door lost communication to door pod
2237-9	Body Controller	Passenger door lost communication to door pod
2234-9	Body Controller	Rear Passenger Door Pod Data Link Comm. Failure
2233-9	Body Controller	Rear Driver Door Pod Data Link Comm. Failure

**PARTS INFORMATION**

Part Number	Description	Qty.
3544934-38C1-6	Module, Door Pod	1

## DIAGNOSTICS

Verify window and door lock operation. if no function, see Resolution or Service Procedure below.

## TROUBLESHOOTING

1. Check window operation at each door pod
2. Check door lock function at each door pod
3. If both functions do not operate in one of the doors, see Resolution and Service Procedure below.

## RESOLUTION or SERVICE PROCEDURE

Disconnect both connectors for 10 seconds from the door pod of the affected door in which the window and door lock does not operate.

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