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Title:
Window and Door Lock does not operate in Durastars, Workstars, Prostars and Lonestar

Applies To:
Durastars, Workstars, Prostars and Lonestar

DESCRIPTION

Window and Door Lock does not operate

SYMPTOMS

- Window and Door Lock does not operate

POSSIBLE DIAGNOSTIC TROUBLE CODES

DTC	MODULE	DESCRIPTION
2236-9	Body Controller	Driver door lost communication to door pod
2237-9	Body Controller	Passenger door lost communication to door pod
2234-9	Body Controller	Rear Passenger Door Pod Data Link Comm. Failure
2233-9	Body Controller	Rear Driver Door Pod Data Link Comm. Failure

PARTS INFORMATION

Part Number	Description	Qty.
3544934-38C1-6	Module, Door Pod	1

DIAGNOSTICS

Verify window and door lock operation. if no function, see Resolution or Service Procedure below.

TROUBLESHOOTING

1. Check window operation at each door pod
2. Check door lock function at each door pod
3. If both functions do not operate in one of the doors, see Resolution and Service Procedure below.

RESOLUTION or SERVICE PROCEDURE

Disconnect both connectors for 10 seconds from the door pod of the affected door in which the window and door lock does not operate.

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Feedback Comments

User ID	Name	Job	Dealer	Comments	Date
DYYCLP5	Chris Purcell	SE019, Service Training Coordinator	RUSH TRUCK CENTER OF GA (610030 - 000)	this article gives a part # for a door pod, and in the resolution it says to disconnect for 10 seconds.after disconnecting the doorpod it is now working and is not clear if the door pod should be replaced or not.	10/7/2011 10:28:45 AM
DYYKES2	Kem Swenson	SE008, Service Technician	SILVER STATE INTL (635037 - 000)	you should have tech check ground connections from door pod to body controller as well	10/7/2011 2:25:53 AM