



SB-10041525-3953

File in Section: -

Bulletin No.: PIT5110A

Date: November, 2011

Service Bulletin

PRELIMINARY INFORMATION

Subject: Crank No Start (Check UBEC And Fuel Pump Connector)

Models: 2010-2012 Chevrolet Express Van
2010-2012 GMC Savana Van
With Gas Engine 4.3L, 4.8L, or 6.0L

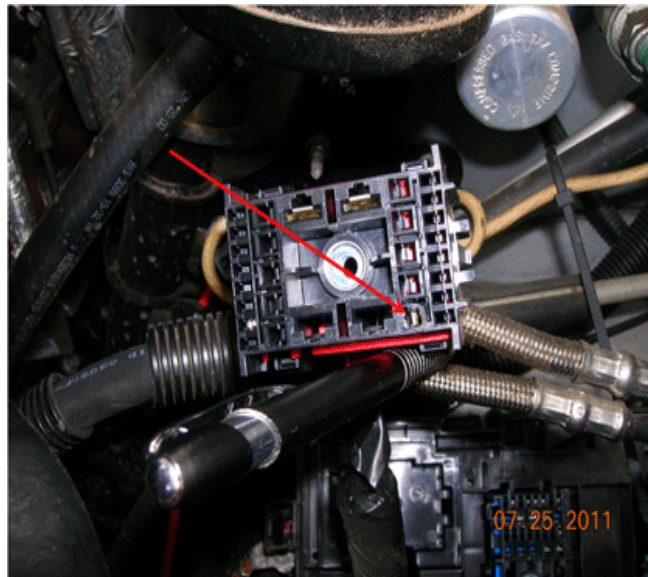
This PI was superseded to update recommended field along with model and model years.
Please discard PIT5110.

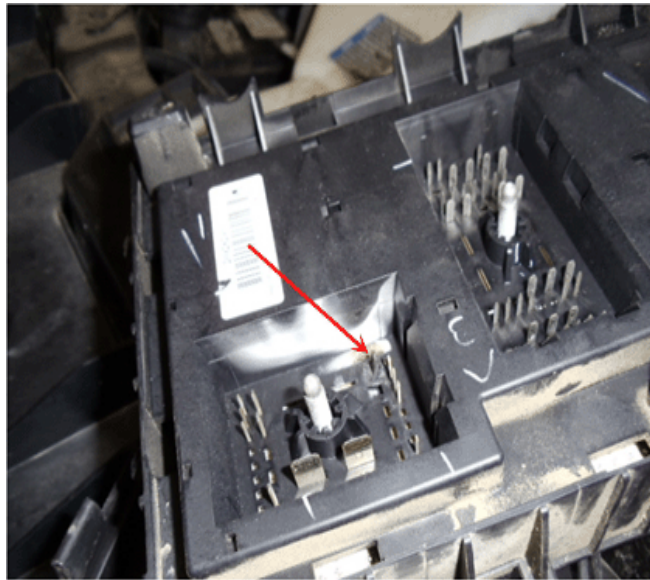
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some owners may comment of a crank no start concern. This concern may be caused by a poor connection in the fuel pump circuits. Inspect the following areas for poor connections:

1. UBEC X2 connector terminal B1, see pic's below (primary area of concern).





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2. Fuel pump connector terminals (only a few reported cases).

Recommendation/Instructions:

1. DO NOT replace the fuel pump for a UBEC connection concern. Use SI connector end view to determine the correct replacement terminal and replace any affected components (UBEC, connector body, wire, etc).
2. Use SI Fuel Pump connector end view to determine the correct replacement terminal or Service connector and repair/replace as necessary. Also, inspect the fuel pump module connector and male terminals for any discoloring or deformation, and if necessary, replace the fuel pump module.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.