



PRELIMINARY INFORMATION

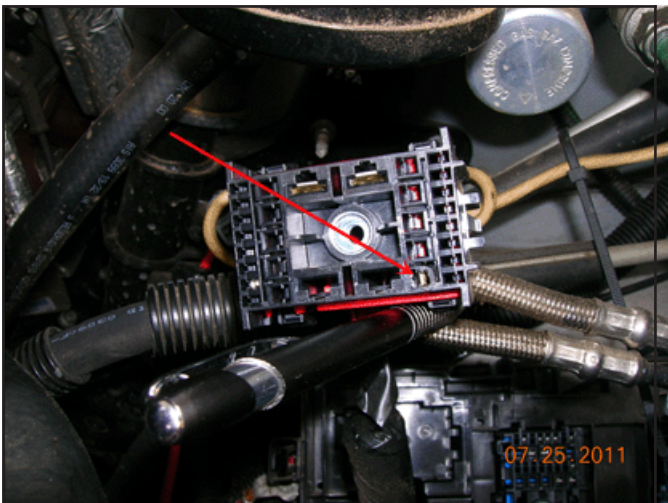
Subject: Crank No Start (Check UBEC X2 Connector)

Models: 2010-2011 Chevrolet Express Van
2010-2011 GMC Savana Van
With Gas Engine 4.3L, 4.8L, or 6.0L

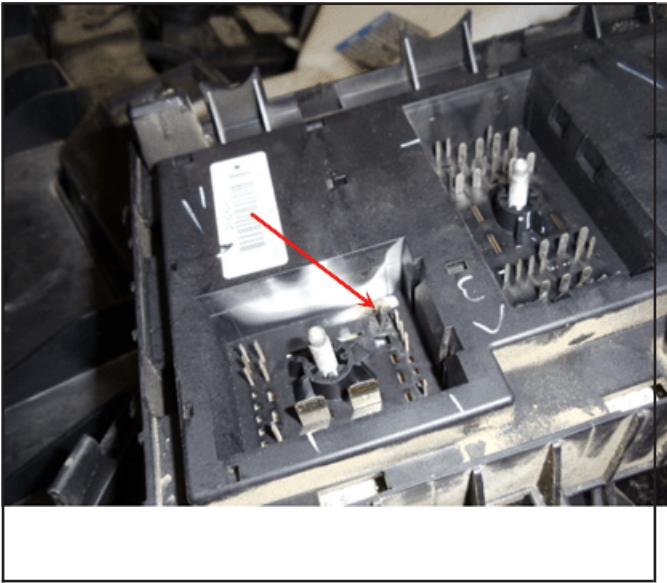
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some owners may comment on a crank no start concern. This concern may be caused by a poor connection at the UBEC X2 connector terminal B1 for the fuel pump circuit, see pic's below.



2698508



2698507

Recommendation/Instructions:

DO NOT replace the fuel pump for this UBEC connection concern. Replace any affected components (UBEC, connector body, terminal, etc).

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.