Service Bulletin

PRELIMINARY INFORMATION

Subject: 6SPD Valve Control Solenoid TEHCM FWD AWD

Models:
2010 - 2012 Buick LaCrosse / Allure / Enclave
2010 - 2012 Cadillac SRX
2010 - 2012 Chevrolet Equinox / Malibu / Traverse
2012 Chevrolet Impala
2010 - 2012 GMC Acadia /Terrain
2010 Pontiac G6
2010 Saturn Vue
With automatic transmission 6T70/75

> **This PI was superseded to update part numbers, model and model years. Please discard PIP4583G.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

As part of our ongoing quality improvement efforts, the Valve, Control Solenoid (TEHCM) Part number 24251411 has been removed from PQC restriction.

Part number 24264378 TEHCM has been placed on restriction through the PQC to assist Engineering with product feedback effective February 06, 2012.

Your cooperation with this program is greatly appreciated.

Recommendation/Instructions:

Prior to contacting the PQC please fill out the information listed below as accurately as possible.

Callers Name/Position:

Direct Phone Number:

Customer Complaint:

Customer's concern duplicated?

(Capture Snap Shot Data of the concern duplication; if no codes are setting, manually trigger on the event perceived. Refer to documents 2205607 & 2336176)

Is the vehicle modified/non-production accessories?

List all DTCs:

(Capture any Freeze Frame Data for original failure before clearing codes / duplicating concern as the Original data may be lost during this process)

Were the DTC codes cleared and the vehicle test-driven?

Did the DTC codes reappear?

What SI document was used for diagnosis?

What step in the SI document led to replace the Unit?

Was there any maintenance or component replacements related to the transmission on the vehicle prior to contacting PQC?

(If yes, please describe in detail)

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.