



Applies To: **2011 CR-V** – From VIN 5J6RE3...BL025265 thru 5J6RE3...BL025953  
– From VIN 5J6RE4...BL050299 thru 5J6RE4...BL051818

**May 4, 2011**

## Product Update: Water Leak In the Left Rear Wheelwell

(Supersedes 11-025, dated April 7, 2011, to revise the information marked by the black bars)

### REVISION SUMMARY

Under REQUIRED MATERIALS, the 3M Ultra Pro Auto Body Sealant part number was changed.

### BACKGROUND

The left rear wheelwell area does not have enough seam sealer. This may allow water to leak into the interior under the rear seat.

### CUSTOMER NOTIFICATION

All owners of affected vehicles will be sent a notification of this product update. An example of the customer notification is at the end of this service bulletin.

Not all vehicles within the listed VIN range are affected by this campaign. To verify vehicle eligibility, you **must** check for at least one of these items:

- The customer has a notification letter.
- The vehicle is shown as eligible on a VIN status inquiry.

In addition, check for a punch mark above the third character of the engine compartment VIN. A punch mark in that location means this campaign has already been completed.

Some vehicles affected by this product update may be in your new or used vehicle inventory. **These vehicles must have the repair done before they are sold or leased.** To see if a vehicle is affected by this campaign, do a VIN status inquiry before selling it, leasing it, or returning it to a service customer.

Should an unrepaired vehicle that was in inventory, or that came in for service after the service bulletin was issued, cause an injury or property damage because of the campaigned item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

### CORRECTIVE ACTION

Apply seam sealer and paint the areas in the left rear wheelwell.

### REQUIRED MATERIALS

3M Brushable Seam Sealer: 3M P/N 051135-08656  
(one can will repair about five vehicles)

3M Ultra Pro Auto Body Sealant:  
3M P/N 051135-08302  
(one tube will repair about three vehicles)

Flat Black Spray Paint (commercially available)

Spot Primer (commercially available)

### WARRANTY CLAIM INFORMATION

Operation Number: 8230C8

Flat Rate Time: 1.3 hours

Failed Part: P/N 64730-SXS-A00ZZ

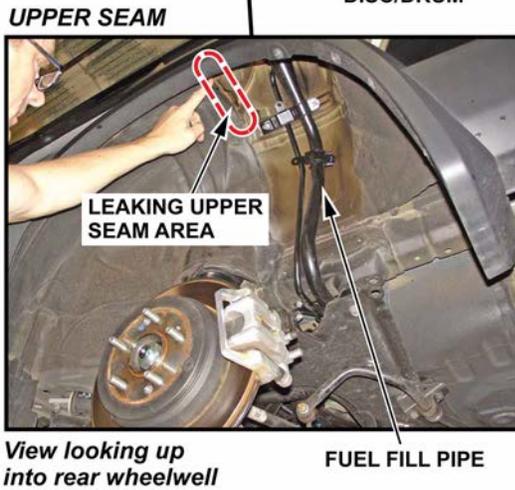
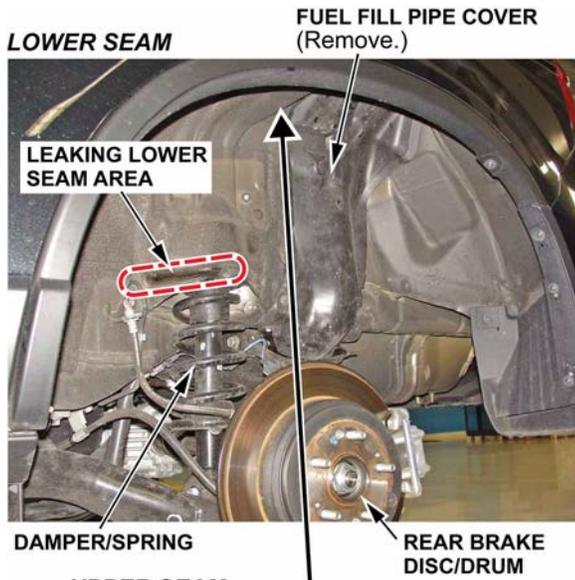
Defect Code: 5WH00

Symptom Code: R7000

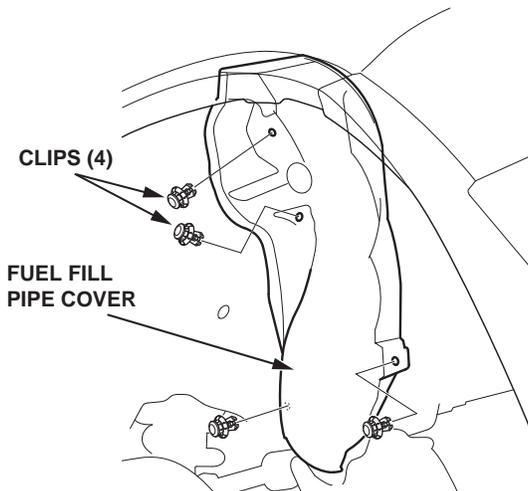
Skill Level: Repair Technician

**REPAIR PROCEDURE**

1. With the vehicle on a lift, remove the left rear wheel. Then locate the two areas where the seam sealer will be applied.



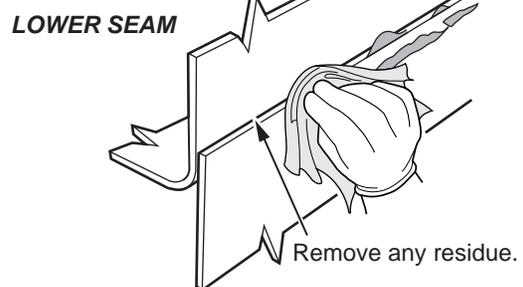
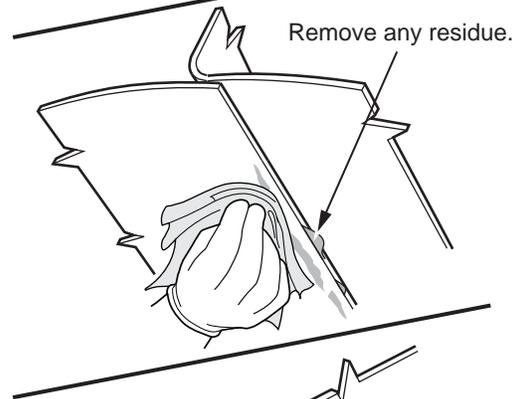
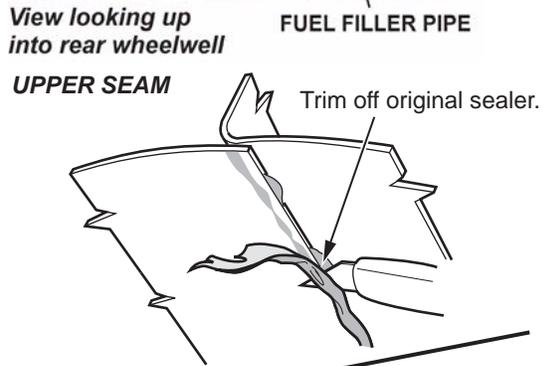
2. Remove the fuel fill pipe cover (four clips).



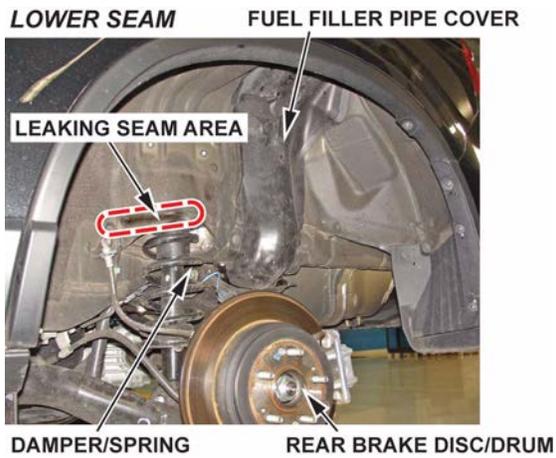
3. Using a utility knife, cut parallel along the upper seam to remove the excess bead of sealer. Then clean both areas with lacquer thinner to remove any residue.

NOTE: If the wheelwell metal is cut into when trimming the seam sealer, you must apply a spot primer before resealing.

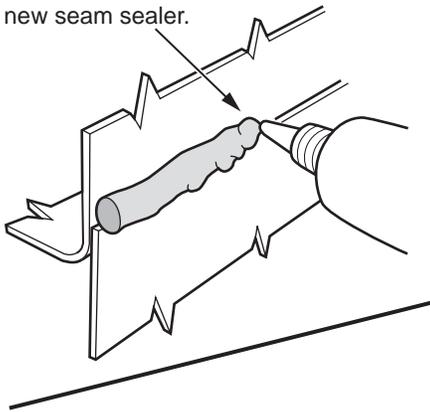
**UPPER SEAM**



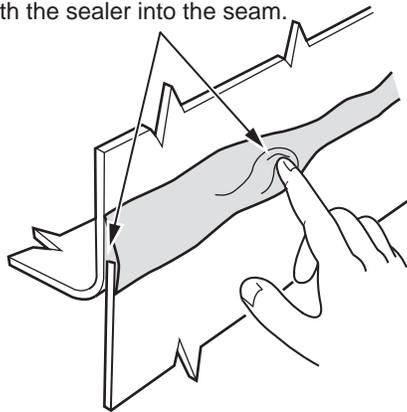
4. Apply the 3M Brushable Seam Sealer or the 3M Pro Auto Body Sealant along the lower seam as shown. Then smooth the sealer into and around the seam.



Apply new seam sealer.

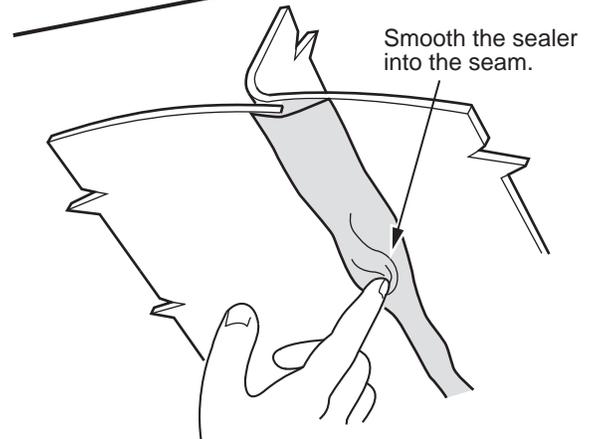
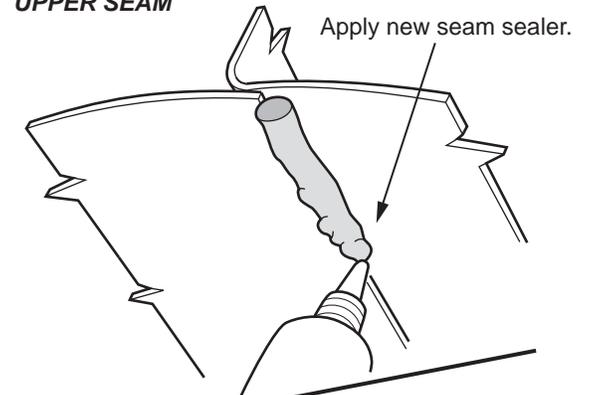


Smooth the sealer into the seam.

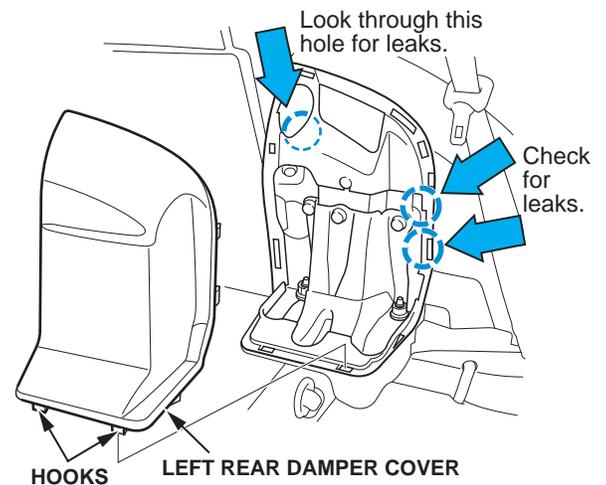


5. Apply the 3M seam sealer to the upper seam as shown. Then smooth the sealer into and around the seam.

**UPPER SEAM**



6. Allow the sealer to dry for 45 minutes.
7. Fold down the left rear seat, and remove the left rear damper cover.



**Example of Customer Letter**

- Using a flashlight, look into the rear damper area while an assistant sprays the wheelwell with water.

NOTE: Spray the area with water for at least 2 minutes.

- If water is leaking in, apply more seam sealer and recheck for water leaks.
- If there are no leaks, dry the area, then spray it with a flat black paint. Reinstall the damper cover, the fuel fill pipe cover, and the left rear wheel.

- Center-punch a completion mark above the third character of the engine compartment VIN.

Center-punch here.

5J6XXXXXXXXXXXXXXXXX

April 2011

**Product Update: Water Leak In the Left Rear Wheelwell**

Dear Honda Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

**What is the problem?**

Some 2011 model year CR-V vehicles were manufactured with less than necessary amount of sealant at the left rear wheelwell. This may allow water to leak into the vehicle under the rear seat.

**What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle inspected and, if necessary, repaired. The dealer will seal the seams in the left rear wheelwell free of charge. Please plan to leave your vehicle for a half a day to allow the dealer flexibility in scheduling.

**What to do if you feel this notice is in error**

Our records show that you are the current owner or lessee of a 2011 CR-V which may not have enough seam sealer in the left rear wheelwell. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

We apologize for any inconvenience this product update may cause you. Our goal is to ensure that your vehicle continues to be as reliable and enjoyable as possible.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**