

# SB-10032409-7303

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## PRELIMINARY INFORMATION

**Subject:** The Power Liftgate Opens And Then Reverses And Closes No Codes Set

**Models:** 2010 Chevrolet Equinox

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

**Condition/Concern:**

Some Customers may complain that when opening the power liftgate, it will open almost all the way and then reverses and closes. This may be caused if the hydraulic lines going to the liftgate hydraulic actuator are twisted. If these lines are twisted, they may get pinched or restricted as the liftgate is opened. If there is a restriction in the hose, the module will sense the increased pump pressure and stop the liftgate and reverses it. The liftgate module, interprets the increase in pump pressure as an obstruction like the liftgate just hit something and reverses.

**Recommendation/Instructions:**



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Pull the rubber boot away from the body (see picture above) and inspect the Lines for being twisted. If the hydraulic lines are twisted, it will be necessary to remove the liftgate actuator and rotate it to remove the twist in the lines.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.