

File In Section: Service Bulletin

Bulletin No.: PIT4892

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## PRELIMINARY INFORMATION

**Subject:** Drivers Door Power Locks and Unlocks Unwanted

**Models:** 2009 Chevrolet Colorado  
2009 GMC Canyon

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

**Condition/Concern:**

Some customers may comment that their driver's door power locks and unlocks unwanted. What is unique about this concern is that the vehicle is not equipped with power door locks at all. The power door lock is for the driver's door only and used in conjunction with Onstar in the event customer needs the vehicle to be unlocked remotely.

**Example**

Customer locked their keys in the vehicle. In the past, Onstar could not assist with this request due to manual locks. Now with the power drivers lock/unlock actuator, Onstar can assist a customer in need.

**Notice:** There will be no power lock/unlock switch in the vehicle. The automatic lock/unlock feature will work the same as a vehicle equipped with power locks however it will only operate the driver's door. There are no ways to disable or customize this feature.

**Recommendation/Instructions:**

This is a normal operating characteristic. No Repairs are recommended.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.