

SB-10032287-9046

Countries:	CANADA, UNITED STATES	Document ID:	IK2200060
Availability:	ISIS, Bus ISIS, FleetISIS	Revision:	3
Major System:	BUS BODY	Created:	1/24/2008
Current Language:	English	Last Modified:	10/9/2012
Other Languages:	Français , Español ,	Author:	Bob Ford
Viewed:	1041		

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Coding Information

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Title: Bus, Passenger Window Plastic Guide

Applies To: BE, CE, FE and RE Bus Models Built Prior to August 18, 2011

DESCRIPTION

Passenger split sash windows that are hard to slide and exhibit latching issues may have the plastic slide broken loose and out of position causing the window to bind.

NOTE

Windows should be closed using both hands and closed with sufficient pressure applied to compress the upper seal allowing both latches to fully engage the side extrusion. Alternate methods used to close the passenger windows can result in damaged latch tips or an appearance of a crooked window.

SYMPTOMS

- Windows that are hard to slide up and down
- Windows that appear to be out of square
- Windows that only latch on one side

PARTS INFORMATION

Refer to International Parts Catalog Online for specific window component replacement part numbers.

TROUBLESHOOTING

In some cases, visual inspection of the split sash track will allow you to see the plastic guide protruding out past the bottom of the split sash.



Above photo shows the plastic guide protruding out the bottom of the sliding sash.

To repair windows with the plastic guide visible as shown above, remove the window assembly and disassemble window frame to remove the sliding sash.



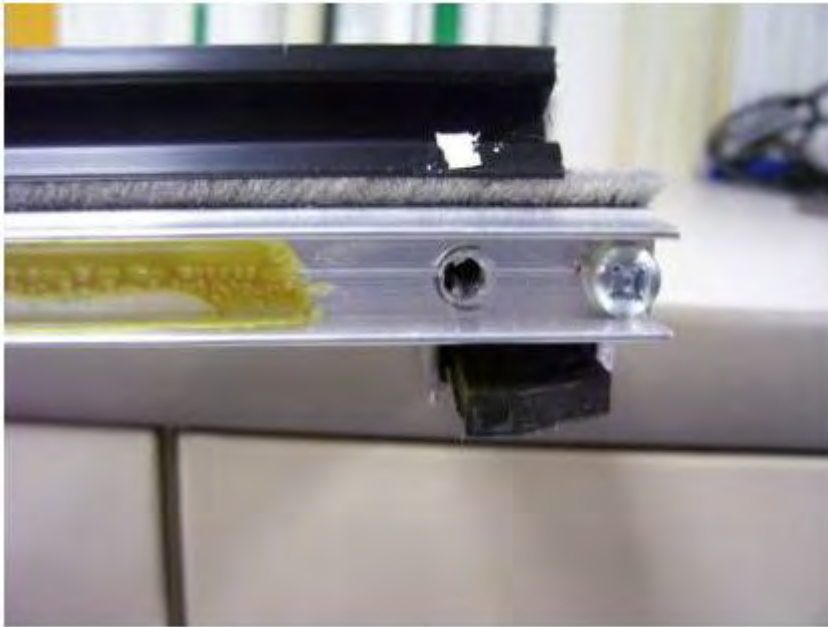
Above photo shows the plastic guide loose and out of position.



Above photo shows the plastic guide in the original position.

RESOLUTION

Remove plastic guide and remove any loose adhesive from the plastic slide and extrusion.
Remove the inner assembly screw from the top part of the extrusion.



The plastic guide will be repositioned allowing the assembly screw to retain the guide. Position the plastic guide end approximately centered between the removed screw and the remaining screw. Mark the plastic guide in preparation of drilling.

Drill a 3/16" hole in the plastic guide.



Reinstall the guide and assembly screw.



Reassemble window and reinstall.

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