



Service Bulletin

File in Section: -

Bulletin No.: PIT5049A

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Rattle Squeak Clunk Bump Noise From Front Suspension

Models: 2007 - 2013 Cadillac Escalade Models
2007 - 2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe
2007 - 2013 GMC Sierra, Yukon and Yukon Denali Models

This PI was superseded to update model and model years. Please discard PIT5049.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Dealers may find that there is a rattle noise from the LF or the RF suspension and cannot isolate the source of the concern.

Recommendation/Instructions:

If normal diagnostics do not lead to the source of the noise, inspect the opposite side shock/strut for the cause of the concern. The noise may appear to be coming from the opposite side of the vehicle making it difficult to diagnose.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.