



Service Bulletin

File in Section: -

Bulletin No.: PIC5745

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Shifter Loose Feel in Drive Or Intermittent Shift To Park Message

Models: 2013 Cadillac ATS
Built Prior To 1G6AL5537D0118569

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment of an intermittent Shift To Park Message displayed in the DIC when the vehicle is in Park and / or that the shifter feels loose while the vehicle is in Drive. The concerns could be caused by the shifter assembly or a misadjusted shift cable.

Recommendation/Instructions

Using revised parts from WPC, replace the Shifter Assembly then adjust the shift cable using the "Range Selector Lever Cable Adjustment" procedure in SI.

Using the form below, order the Automatic Shifter Assembly - WPC654

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
K5222	Transmission Control Replacement	Use Published Labor Operation Time

Use the attached form to request parts from the WPC:

For complete form, do not enlarge (zoom in) before printing from SI.

WPC Parts Request Form

To: Warranty Parts Center
"E-Mail" warrantypartscenterusa@gm.com
or WPC Fax #: 248-371-0192

Attn: Jeanette Dunn

Part Being Requested:

(1)WPC #

(2)WPC #

(3)WPC #

(4)WPC #

(5)WPC #

(6)WPC #

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902