



# Service Bulletin

File in Section: -

Bulletin No.: PIC5741A

Date: October, 2012

## PRELIMINARY INFORMATION

**Subject:** Multiple DTCs Set When Using Scan Tool Device

**Models:** 2013 Cadillac ATS  
2010 - 2013 Cadillac SRX

**This PI was superseded to update model and model years. Please discard PIC5741.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Multiple DTCs set and Instrument Panel Self-Test/WOW occurs when the MDI is plugged into the vehicle's Diagnostic Link Connector (DLC). This condition may be aggravated by slightly wiggling the connection at the DLC. This can be caused by a poor electrical connection to the MDI caused by spread terminals in the DLC. Most frequently, DLC ground terminals 4 & 5 are the culprit, however, but it could be the positive connections as well.

### Recommendation/Instructions

Check for spread terminals using J-35616-14 (Green) diagnostic test probe. Replace terminals as needed.

### Warranty Information

For vehicles repaired under warranty, please use the appropriate warranty labor operation based on the actual cause and repair. The latest version of bulletin 10-00-89-005: "Warranty Administration - Revised Wiring Repair Labor Operations and Required Additional Information" can be used as a reference.

#### ADDITIONAL SI KEYWORDS:

communication GDS2 no U0001 U0002 U0020 U0073 U0074 U0077 U0100 U0101 U0102 U0109 U0121 U0125 U0126 U0128 U0130 U0131 U0140 U0151 U0155 U0158 U0159 U0164 U0167 U0168 U0170 U0181 U0182 U0184 U0186 U0193 U0198 U0201 U0203 U0204 U0207 U0208 U0209 U0210 U0232 U0233 U0236 U0237 U023A U0255 U0256 U0257 U0264 U0265 U0268 U0269 U026A U026B U180D U1826 U1827 U1833 U183A U184A U184B U184C U184D U184E U18A3 U2099 U209E U209F U2100 U2101 U2103 U2105 U2106 U2107 U2108 U2125 U2127 U2144

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.