



Service Bulletin

File in Section: -

Bulletin No.: PIC5739

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Rear Suspension Squeak / Creak / Rattle Noise

Models: 2013 Cadillac XTS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

A customer may comment of a rattle, creak, and/or squeak noise coming from the rear suspension area.

Recommendation/Instructions:

If the noise has been isolated the upper area of the air spring, please follow instructions below.

Please clean and lube air spring entire cup area (shaded area of the attached photo) with GM Goodwrench Chassis Grease (U.S.: GM P/N 1051344, Canada: GM P/N 993037):



2907647

Reassemble and confirm noise has been eliminated.

ADDITIONAL SI KEYWORDS:

air spring

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.