File in Section:

Bulletin No.: PIC5726

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Noise Coming From The Right Rear Of the Vehicle

Models: 2011-2012 Chevrolet Cruze

With RPO (J93) - Rear Drums

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

A customer may comment that there is grinding/rotational noises coming from the right rear of the vehicle during brake apply. The noise might be found to be coming from the rear drum brake area.

Recommendation/Instructions:

Follow normal diagnosis in eSI for the brake system noise. If normal diagnosis does not identify the cause of the concern then no repairs are to be performed.

GM Engineering is currently evaluating this concern and will update the PI as necessary.

Important: This noise does not affect the performance or safety of the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.