



Service Bulletin

File in Section: -

Bulletin No.: PIC5718A

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Instrument Panel (IP) Center Soft Insert Above Radio Center Stack Appears Deformed or Wrinkled

Models: 2012 - 2013 Chevrolet Camaro

This PI was superseded to update customer information. Please discard PIC5718.

Condition/Concern

Some customers may comment that the dash pad area located directly above, or slightly to the left or right of the radio center stack appears to be deformed or wrinkled. Some customers may comment that this was not like this when the car was new. Dealers may also comment that the service replacement trim piece is similar in appearance when it had been removed from the packaging. They may also notice that after this trim piece has been replaced and exposed to direct sunlight for some time, the concern has reoccurred.



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Recommendation/Instructions

Engineering is aware of this parts issue and it is currently under investigation. Dealerships are advised NOT to replace the trim pad at this time until the concern has been resolved and new parts are available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

ADDITIONAL SI KEYWORDS:

warp warped

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.