File in Section:

Bulletin No.: PIC5706B

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Service Power Steering Message C047A

Models: 2013 Chevrolet Malibu ECO

2013 Buick Lacrosse eAssist 2013 Buick Regal eAssist

This PI was superseded to update recommended field. Please discard PIC5706A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

A customer or technician may comment after starting the vehicle there is a "Service Power Steering" message displayed on the DIC and no loss of power steering assist. Technician may indicate there is a history DTC C047A set in the electronic power steering control module due to a communication issue with the electronic brake control module (EBCM).

Recommendation/Instructions:

If DTC C047A is set in history, make no repair attempts. Replacing components or reflashing the EBCM will not address this concern.

If DTC C047A is current follow ESI for proper diagnosis.

Note: Setting DTC C047A will not cause a loss of steering assist.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.