



Service Bulletin

File in Section: -

Bulletin No.: PIC5394A

Date: December, 2012

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Navigation System - Agree - Button Displays Randomly At Start

Models: 2005 - 2013 Chevrolet Corvette Equipped with Navigation Radio (RPO U3U)

This PI was superseded to update recommended fields and model years, and add customer information. Please discard PIC5394.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Depending on model year, a customer may comment that the Navigation system "Caution" screen or the "Agree" button is displayed at every ignition cycle. They may also notice that it is only displayed on occasion at startup when the navigation system is turned on.

The Chevrolet Corvette Navigation System Owner Manual from 2005 to 2008 model year indicates the message can display each time you enter the navigation system.

For model year 2009 and up, the Chevrolet Corvette Navigation System Owner Manual indicates that every fifty times the vehicle is started and the navigation system is turned on, the Caution screen appears.

The Chevrolet Corvette Navigation System Manual for 2009 through 2013 is missing some additional information regarding when this screen is displayed.

Recommendation/Instructions

The following information is provided to aid in diagnosis of this customer concern. Please read and understand the following information prior to determining if part replacement is necessary. For model years 2005 through 2010 the system displays the Caution screen with any of the following actions:

- Each time you enter the navigation system after an ignition cycle, the CAUTION screen will display.
- Once the map DVD is inserted correctly, the system will display the CAUTION screen.

For 2011 - 2013 model years the system displays the Caution screen with any of the following actions:

- Every fifty times the vehicle is started and the navigation system is turned on, the Caution screen appears.
- Once the map DVD is inserted correctly, the system displays the Caution screen.
- After reading the caution, select Agree to load the map DVD information. If Agree is not selected, all control buttons except for NAV (Navigation) and DEST (Destination) can be accessed. You can also press NAV to have this Caution screen appear.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle.

Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.