



Service Bulletin

File in Section: -

Bulletin No.: PIC5252A

Date: December, 2012

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Ignition Lock Cylinder Removal Procedure

Models: 2008 - 2013 Cadillac CTS models

This PI was superseded to update model years and warranty information. Please discard PIC5252.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A Technician may find that he cannot locate the ignition lock cylinder release hole in the housing when trying to remove the ignition lock cylinder.

Recommendation/Instructions

Refer to the picture below to locate the release hole. Notice that the hole is hidden behind the land on the lock cylinder housing which makes it hard to locate with the column in vehicle.

1. Turn the ignition lock cylinder to the RUN position.
2. Push a pick-type tool, or the small side of a 1mm allen wrench into the access hole on the ignition and start switch housing, and press the lock tab on the ignition and start switch housing down.
3. Pull the ignition lock cylinder out of the ignition and start switch housing.



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Warranty Information

There is not a labor time or labor operation associated with this PI because this is considered a diagnostic tip and the labor time is considered part of the original repair.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.