

# Technical Service Bulletin



## 97Y7 UPDATE – Vehicle Departure Deactivation and Auto EPB (INV\_ONLY)

November 15, 2012

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2013	014426 – 026036	Not Applicable
A6/A7	2013	003636 – 069714	Not Applicable
A8	2013	000568 – 013622	Not Applicable
S6	2013	019680 – 061009	Not Applicable

## Condition

This Update has been proactively released to adjust the vehicle departure deactivation and the electromechanical parking brake to the following functionality in the vehicle:

- Engine and ignition will no longer shut off when exiting the vehicle.
- If the engine is off (due to Start-Stop) when the door is opened, the ignition will shut off to prevent battery drain.
- The parking brake will not activate when the ignition is switched off. (A6/A7/S6 Only)

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 97Y7 code in the ElsaWeb Campaign/Action Information screen on the day of repair.
- Vehicle must be in **New Vehicle Inventory**.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

## Technical Background

Enhancements based on consumer feedback.

## Production Solution

Not Applicable.

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## Service

### Criteria 46 and 53:

#### SVM Update Instructions

1. Follow all instructions in TSB 2011732 *00 Software Version Management (SVM), operating instructions*.
2. Update the J393 (Comfort System Central Control Module) using the SVM action code as listed in the table below.

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Action Code
All	Parameterization (N/A)	Parameterization (N/A)	Parameterization (N/A)	Parameterization (N/A)	97Y7A001

### Criteria 46: Owner' Manual Supplement

Owner's manual supplement must be supplied for all vehicles with criteria 46.

Insert the owner's manual supplement, 131.564.6VK.21, in to the owner's manual.

Additional supplements may be ordered from, [www.audi.techliterature.com](http://www.audi.techliterature.com) or printed from ServiceNet or ElsaWeb.

## Required Parts and Tools

Part Number	Part Description	Quantity
131.564.6VK.21	Owner's Manual Insert	1

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## Warranty

<b>Update Time Requirements/ Reimbursement</b>	To ensure prompt and proper payment, be sure to immediately enter the applicable reimbursement code listed below upon completion of the repair work. Claims will be paid only for vehicles that show the 97Y7 code in the ElsaWeb Campaign/Action Information screen on the day of repair.																										
<p><b>97Y7 Saga Claim Entry Procedure</b></p> <p>Check ElsaWeb to determine whether Update 97Y7 is open.</p> <p><b>Service No.:</b> 97Y7  <b>Damage Code:</b> 0099  <b>Parts Manufacturer - Removed part:</b> 002  <b>Claim Type</b>                  Unsold vehicle = 7 90</p> <div style="border: 1px solid black; padding: 5px; text-align: center; color: red; font-weight: bold;">                     Vehicles may have more than one criteria. Complete and claim all applicable criteria on <u>one</u> claim.                 </div> <p><b>Saga Accounting Instructions</b></p> <table border="1" data-bbox="142 993 1489 1413"> <thead> <tr> <th>Criteria ID</th> <th>Repair operation</th> <th>Labor Operation Number</th> <th>TU</th> </tr> </thead> <tbody> <tr> <td>46 and 53</td> <td>Perform SVM Update and Install Owner's Manual Insert</td> <td>9710 2599</td> <td>30 TU</td> </tr> <tr> <td colspan="4" style="text-align: center;">-or-</td> </tr> <tr> <td>46 only</td> <td>Perform SVM Update and Install Owner's Manual Insert</td> <td>9710 2599</td> <td>30 TU</td> </tr> <tr> <td colspan="4" style="text-align: center;">-or-</td> </tr> <tr> <td>53 only</td> <td>Perform SVM Update</td> <td>9710 2699</td> <td>30 TU</td> </tr> </tbody> </table> <p>There is no reimbursement for vehicle wash or loaner vehicle.</p> <p><b>If the vehicle is outside of the specified warranty period, the customer has the option to pay for the repair.</b></p> <p><i>If the customer agrees to pay for the repair:</i>                  Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.</p> <p><i>If the customer does not agree to pay for the repair:</i>                  Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.</p>				Criteria ID	Repair operation	Labor Operation Number	TU	46 and 53	Perform SVM Update and Install Owner's Manual Insert	9710 2599	30 TU	-or-				46 only	Perform SVM Update and Install Owner's Manual Insert	9710 2599	30 TU	-or-				53 only	Perform SVM Update	9710 2699	30 TU
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<b>Additional Actions</b>	Some of the affected vehicles may be involved in additional Actions. Please check your ElsaWeb Campaign/Action Information screen so that any <i>additional required work can be done simultaneously</i> .
<b>Update Verification</b>	For verification, <i>always</i> check the ElsaWeb Campaign/Action Information screen. The ElsaWeb system is the <i>only</i> binding inquiry and verification system; other systems are not valid and <i>may result in non-payment</i> of a claim.
<b>Help for Claim Input</b>	For questions regarding claim input, contact the Warranty Helpline.
<b>Required Customer Notification</b>	Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

## Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732 00 *Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.

# Supplement

## Owner's Manuals

2013 Audi Q5 (not Audi Q5 hybrid quattro)

2013 Audi A6 | S6

2013 Audi A7 Sportback | S7 Sportback

2013 Audi A8 | S8

## Technical Amendment: Switching the ignition/ engine off automatically\*

The function described in the Owner's Manual  
in the chapter "On the road" is no longer valid.

## Switching the ignition off automatically\*

The following applies to vehicles with Start-Stop-System\*:

To prevent the battery from draining, the ignition will switch off **automatically** when all of the following conditions have been met:

- The vehicle has already been driven.
- The engine has been turned off by the Start-Stop-System\*.
- The driver's door is opened.
- The driver's seat belt is removed.
- The brake pedal is not pressed down.
- The vehicle is stationary.

In this case, the activated low beam will be replaced by the side marker lights. The side marker lights will switch off after approximately 30 minutes or when you lock the vehicle.

If the Start-Stop-System\* has **not** turned off the engine, the ignition will **not** be automatically switched off and the engine will continue to run ⇒ ⚠.



### WARNING

Never allow the engine to run in confined spaces - danger of asphyxiation.

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Valid only in association with the Owner's Manual of this vehicle.

**Editorial deadline: 10/26/2012**



**For the sake of the environment**

This paper was made of chlorine-free bleached cellulose.

**Nachtrag**

**Technical Amendment: Switching the ignition/engine off automatically\***

**Englisch Nordamerika 11.2012**

**131.564.6VK.21**



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