



Tech Tips

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2012-2013 Passat – Valet Key Operation

November 2, 2012: Update to model year applicability and information.

The valet key on the 2012-2013 Passat differs from earlier vehicles. The valet key is used to lock the glove box, **ski pass-through door (if equipped)**, and the emergency seat back release cover only. The valet switch in the glove box can be activated to disable the rear lid release switches (including remote function), and then lock the glove box with the valet key. The customer then keeps the plastic valet key and gives the valet the remote flip key.

If the remote flip key operates the lock cylinder for the glove box, this indicates the lock cylinder may have been forcibly turned with the key. Do not replace the lock cylinder for this condition. The glove box handle (listed as the operating mechanism in ETKA) should be replaced instead.

If the valet key and/or lock cylinder(s) for the glove box, ski pass-through door, and/or emergency seat back release cover require replacement for any reason, a complete vehicle lock set must be ordered for vehicles built before November 26, 2011. Glove box lock cylinder and /or valet key can be ordered individually for vehicles built on or after November 26, 2011.