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VW ElsaWeb Newsletter



Das Auto.

Edition 12: November 19, 2012

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2013 Quick Reference Specification Books

All Service Departments will be receiving 2013 Quick Reference Specification Books for each platform beginning in a few weeks and continuing through the first quarter of 2013. This book is created by the Service Information Team to provide you with easy access to a vast library of vehicle information, including detailed diagrams, photographs, and illustrations. The Books cover general information, vehicle identification, sales codes, vehicle lifting, specifications, and diagnostic trouble code (DTC) charts. Look for the Quick Reference Specification Books to start showing up soon.

Feedback Corner

The Quality Rewards program is driven by you! So, keep those feedbacks coming. You can earn Generation VW Bucks for each feedback that you send in. And, the Generation VW Bucks will automatically be added to your account and can be used for a variety of awesome prizes. So far we have already given away over 140,000 Generation VW Bucks!

This week's feedback is from Erik regarding a 2009 Routan Repair Manual. He states:

"Instructions for tightening cylinder head bolts state: 'Tighten the bolts and additional 90 degree turn.' The word 'and' is misleading, which could be interpreted as tightening the bolts AND turning them 90 degrees. Please change word 'and' to 'an' to prevent confusion."

This feedback was reviewed by the Service Information Team and was fixed to more clearly indicate the tightening specification. Erik included his full name and email address with the feedback and will be receiving Generation VW Bucks for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
27	30	9

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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Technical Bulletins

No new Technical Bulletins in ElsaWeb.

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Tech Tips

Currently, the Service Information Team is working to move the Tech Tips to ElsaWeb. The Team has transferred the majority of the 2008–2012 Tech Tips to ElsaWeb and is continuing to work to transfer all Tech Tips over the next few months. The Team thanks you for your patience during this transition.

69-12-05TT - Seat Belt Light Remains On With Passenger Seat Occupied and Seat Belt Latched					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Sedan	2011	All	All	All	All

If seat belt light remains on only when passenger seat is occupied with seat belt latched, check to see if airbag module has been replaced with color code 095. Module with color code 095 will have coding 14645 or 00 00 39 35. If airbag module has been replaced with color code 095, passenger seat belt latch must also be replaced with updated part number 5C6 857 756 K YLZ.

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

24R8 (Revision) Emissions Label (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
CC	2010	CCTA	All	WWW_L_AN_AE500278	WWW_L_AN_AE529215
Revision - Warranty Parameters Updated Technical Background - Affected vehicles have an incorrect vehicle emissions control information label installed.					

24R6 (Revision) Emissions Label (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2010	CBFA	All	3VW_A_AJ_AM 011777	3VW_A_AJ_AM 082161
GTI	2010	CBFA	All	WWW_D_AJ_AW 000068	WWW_D_AJ_AW 269036
Revision - Warranty Parameters Updated Technical Background - Affected vehicles have an incorrect vehicle emissions control information label installed.					

24Q3 (Revision) Emission Label (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
GTI	2008	CBFA	All	8W209951	8W344484
Jetta	2008	CBFA	All	8M156307	8M199160
GLI	2008	CBFA	All	8M157365	8M190585

Revision - Warranty Parameters Updated.
 Technical Background - The vehicle emissions control information label does not have
 "DOR" designated in the exhaust emission control system field.

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Repair Manuals

Elsa Name	Model	Book Updated	Reason
A32	Passat 2012>	Electrical Equipment	Factory Update
7B1	Routan 2009>	Engine Mechanical, Fuel Injection and Ignition CGVA	Feedback# 651700
7P5	Touareg 2011>	Heating, Ventilation and Air Conditioning	Correction
AJ5	Jetta Sportwagen 2010>	Suspension, Wheels, Steering	Feedback# 653696
7L	Touareg 2003–2010	Suspension, Wheels, Steering	Correction

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Wiring Diagrams

Elsa Name	Model	Book Updated
162	Jetta 2011>	Multiple
357,358	CC 2009>	Converter with socket, from November 2010 Comfort system, from November 2010 Heated seats, from November 2011
5C1,5C7	Beetle 2012>	Multiple
5G1	Golf 2013>	Multiple
7LA	Touareg 2003–2007	Heated seats, from November 2005
7P5	Touareg 2011>	Fuse positions, from November 2010

		3.6L gasoline engine, CMTA, from June 2010
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Suggestions:

Please send comments or suggestions to: ywoa.WorkshopInformation@vw.com

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