

VW ElsaWeb Newsletter



Das Auto.

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Bluetooth Compatibility

Have you ever wondered if a cellphone is compatible with a VW Bluetooth capable radio? Wonder no more. The Bluetooth compatibility checker Web site helps fix compatibility issues and shows you which devices are functionally compatible with each VW and each radio option for a model. And, the compatibility checker is convenient and easy to use!

To use the checker, go to <http://web.vw.com/bluetoothchecker/>. Next, choose your VW and Bluetooth device. Now, you can see if the device will communicate with the VW as well as the device's abilities.

Feedback Corner

The Quality Rewards program is still going strong! Don't forget that you can still earn Generation VW Bucks for each feedback that you send in. The Generation VW Bucks will automatically be added to your account and can be used for a variety of awesome prizes. So far we have already given away over 140,000 Generation VW Bucks!

This week's feedback is from Shawn, regarding a 2012 Jetta Sportwagen Repair Manual. He

states:

"When looking over ElsaWeb to remove and install A rear wheel bearing, something seems to be lost in translation. The first initial step states "Make sure that wheel hubs/wheel bearing unit do not cant!" This step seems to be misprinted as this is not helpful information. "

This feedback was reviewed by the Service Information Team and was fixed to include the correct information in the note. Shawn included his full name and email address with the feedback and will be receiving Generation VW Bucks for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
23	19	3

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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Technical Bulletins

00-12-06 - PDI - Vehicle Inspection, Protection Removal and Detailing					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All Models Except Routan	2011–2014	All	All	All	All
PDI Procedure					

44-12-03 - Four Wheel Alignment Overview					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2011–2013	All	All	All	All
Passat, Beetle	2012–2013	All	All	All	All
The information provided in this bulletin is intended to assist technicians in obtaining the correct alignment results and maximize the use of the alignment and tire balancer equipment. Vehicle alignment should always be performed base on the information published in the service manual.					

58-12-05 - Rear Doors, Outer Seal, Water Retention at Sill Plate					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
CC, Passat CC	2009	All	All	3C_9E000001	3C_9E560000
Rear door seals are retaining water until door is open.					

90-12-02 - Instrument Cluster Clock and or Trip Buttons Inoperative					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2012	All	All	AJ_CM402958	AJ_CM474080
This bulletin has been released to address concerns related to clock and trip meter adjustment using the instrument cluster buttons. Because of a fitment concern between the instrument cluster halves the buttons mounted on the instrument cluster may not function properly.					

92-12-04 - Wiper Blade Inspection for Proper Warranty Coding					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All Except Routan	2008–2013	All	All	All	All
Wiper blade inspection guidelines for wear and tear, outside influence and factory defect.					

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Tech Tips

Currently the Service Information Team is working to move the Tech Tips to ElsaWeb. They have transferred the majority of the 2009-2012 Tech Tips to ElsaWeb and continually work to transfer all of them over the next few months. Thank you for your patience during the transition.

26-12-02TT - AdBlue Level Reset Procedure					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012–2013	TDI	All	All	All

To reset the AdBlue level indicator after filling, use Guided Fault Finding Function/Component selection to perform the SCR system functions test plan, available under Drivetrain > 01 – CKRA – Engine –J623 > 01-systems capable of self-diagnosis > 01 – Diesel-direct fuel inj. and glow plug system EDC 17 > 01 – Engine electronics functions. After starting test plan, make selection to "Set reducing agent fill level to full".

96-12-07TT - Key Adaptation Tip

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf/GTI	2011–2013	All	All	All	All
EOS	2011–2013	All	All	All	All
Jetta	2011–2013	All	All	All	All
Jetta Sportwagen	2011–2013	All	All	All	All
Tiguan	2011–2013	All	All	All	All
Beetle	2012–2013	All	All	All	All
Passat	2012–2013	All	All	All	All

When adapting keys on a vehicle equipped with KESSY, it is recommended to remove the immobilizer reader coil from behind round cover on steering column trim and insert key inside the reader coil. The steering column trim does not need to be completely removed to access reader coil. For vehicles with the Start/Stop button on the steering column, the Start/Stop button assembly can be removed from column trim without disassembling trim. Start/Stop button connector must be disconnected to allow reader coil to be removed from around button assembly. Start/Stop button should be reconnected during key adaptation.

91-12-14TT - Radio Inoperative After UPDATE 91J7 SD Card Software Update

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2013	All	All	All	All
CC	2013	All	All	All	All
EOS	2013	All	All	All	All

Golf/GTI	2013	All	All	All	All
Jetta	2013	All	All	All	All
Passat	2013	All	All	All	All
Tiguan	2013	All	All	All	All

When performing UPDATE 91J7, ensure SD card labeled PREM8 RADIO SW08 is used. If SD card labeled RCD510SW0043 from TB 91-12-11 (2023500) is used, radio will become inoperative and will require replacement.

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

24Y4 MPI Software (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2013	2.0L MPI (CBPA)	All	3VW __ AJ _ D M 000082	3VW __ AJ _ D M 395950
This update has been proactively released to prevent slight hesitation concerns.					

57E1 Passat Update Package (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	All	All	1VW __ H7A3 _ CC000284	1VW __ H7A3 _ CC009866
Early production vehicles require updates to bring them to current standards.					

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Repair Manuals

Elsa Name	Model	Book Updated	Reason
A32	Passat 2012>	Body Exterior	Feedback# 643694
3D	Phaeton 2004–2006	Engine Mechanical, Fuel Injection and Ignition	Feedback# 635871
162	Jetta 2011>	Body Repair	Edit
1K1	Rabbit/GTI 2006–2009	Electrical Equipment	Feedback# 642737

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Wiring Diagrams

Elsa Name	Model	Book Updated
5C1	Beetle 2012>	<ul style="list-style-type: none"> • Vehicle GPS with start lock-out, from September 2012 • Rearview camera (Rear Assist), from December 2012 • Radio system with digital sound package, from April 2011 <ul style="list-style-type: none"> • Radio satellite - with digital sound, from July 2012 • Radio navigation system with digital sound package, satellite radio, from July 2012 • Radio navigation system with digital sound package, from July 2012
1K2	Jetta 2005–2010	<ul style="list-style-type: none"> • Tire pressure monitoring system (TPMS), from July 2008 <ul style="list-style-type: none"> • 2.0L diesel engine, CBEA, from March 2008

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Suggestions:

Please send comments or suggestions to: vwoa.WorkshopInformation@vw.com

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