

TECHNICAL BULLETIN

UPS7212-1bNAS1
20-DEC-12



THIS UPDATE PRIOR TO SALE NOTICE IS VALID FOR A LIMITED TIME ONLY AND
WILL EXPIRE ON 30 JUNE 2013

SECTION: 307-07

Update Prior to Sale: '2WD only traction reduced' Message Displayed on Start Up

AFFECTED VEHICLE RANGE:

XJ (X351) All-Wheel Drive only

VIN: V42261-V44710 (specific VINs only; see attached list)

Model Year: 2013

CONDITION SUMMARY:

Situation: A potential concern has been identified on XJ All-Wheel Drive vehicles where a '2WD only traction reduced' message may be displayed on vehicle start up. The message will clear on the next ignition cycle.

Action: Retailers are required to before sale **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. For vehicles in retailer inventory, this should be done at the completion of the Pre-Delivery Inspection (PDI) process.

PARTS:


No parts necessary

TOOLS:

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD132.02 v.122

Jaguar-approved Midtronics Vehicle Power Supply

WARRANTY:

 **NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'K163' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 June 2013** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY. / VALUE
K163	B	Update transfer case control module software	86.98.02	0.20	-	-
K163	C	Update transfer case control module software	86.98.02	0.20	-	-
		Drive in / drive out	10.10.10	0.10	-	-

Normal Warranty policies and procedures apply

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

REPAIR PROCEDURE

 **CAUTION:** Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.

 **CAUTION:** A Jaguar-approved Midtronics Vehicle Power Supply must be connected to the vehicle battery during IDS diagnosis / module programming.

1. Connect the Jaguar-approved Midtronics Vehicle Power Supply to the vehicle battery.
2. Turn ignition 'ON' (engine not running).

 **NOTE:** IDS must be loaded with IDS-DVD133.02 v.122 or later.

3. Connect the IDS to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle.
5. From the Session Type selection screen, choose 'Campaigns'.
6. From the Recommendations tab, select 'Run' to perform the 'Configure existing module - Transfer case control module' option.
7. Follow all on-screen instructions to complete this task.
8. Exit the current session.
9. Disconnect the IDS and the Midtronics Vehicle Power Supply from the vehicle.

UPS7212 AFFECTED VIN LIST

CANADA

RETAILER CODE / NAME	VIN
4202 Jaguar Vancouver	V44620
4202 Jaguar Vancouver	V44710
4497 Jaguar Richmond	V42261
4501 Jaguar Victoria	V44613
4501 Jaguar Victoria	V44641
4506 Jaguar Edmonton	V44629
4506 Jaguar Edmonton	V44671
4508 Jaguar Kelowna	V44633
4508 Jaguar Kelowna	V44635

USA

RETAILER CODE / NAME	VIN
1049 Jaguar Jacksonville	V44034
5381 Jaguar Albany	V43955
5387 Jaguar Orlando	V44085
5390 Jaguar Austin	V43959
5398 Jaguar Greensboro	V44090
5446 Jaguar Winston Salem	V44129
5498 Jaguar Woburn	V44125
5498 Jaguar Woburn	V44177
5614 Hampton Jaguar	V44015
5670 White Plains Jaguar	V44217
5672 Autobahn Motorcars	V44078
5675 Jaguar Cleveland	V44065
5713 Jaguar of the Gulf Coast	V44040