

TECHNICAL BULLETIN

UPS3512-2bNAS1

18 OCT 2012



THIS UPDATE PRIOR TO SALE NOTICE IS VALID FOR A LIMITED TIME ONLY
AND WILL EXPIRE ON 13 MARCH 2013

SECTION: 501-00

Update Prior to Sale: Incorrect Seat Variants and Functionality

AFFECTED VEHICLE RANGE:

XJ (X351)

VIN: V36314 – V40716

Model Year: 2013

CONDITION SUMMARY:

Situation: A limited number of vehicles within the VIN range above may have the incorrect specification of front seats installed.

Action: Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the inspection and, if required, rework action detailed in this Technical Bulletin. The inspection should be performed at the conclusion of the Pre-Delivery Inspection (PDI) process.

PARTS:

Refer to the Jaguar Electronic Parts Catalog (JEPC) for any parts required (only if necessary)

TOOLS:

Refer to Workshop Manual for any required special tools

WARRANTY:

△ **NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this Service Action prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'K147' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This Update Prior to Sale notice is valid for a limited time only. Warranty claims with a repair date prior to the **18 March 2013** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY.
K147	B	Check specification of front seats	10.10.99	0.20	-	-
K147	C	Check specification of front seats	10.10.99	0.20	-	-
		Drive in / Drive out	10.10.10	0.10	-	-

Normal Warranty policies and procedures apply

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

REPAIR PROCEDURE

1. After concluding the Pre-Delivery Inspection (PDI) process, compare the specification and functionality of front seats and other interior trim pieces (trim color, stitching color, missing trim pieces) as fitted to the vehicle with the specification for vehicle trim level and customer-ordered features.
 - If there are no specification / functionality errors, release the vehicle.
 - If there are specification / functionality errors, rectify as necessary. To be claimed as a 'misbuild' condition through the normal Warranty system (Warranty code 'MVC').