



NUMBER: 17-003-12

GROUP: Rear Suspension

DATE: November 21, 2012

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SUBJECT:

Clicking And/Or Crunching Noise From Rear Springs

OVERVIEW:

This bulletin involves inspecting the right rear spring and if necessary replace.

MODELS:

2013 (PF) Dart

NOTE: This bulletin applies to vehicles with (sales codes ZTS or ZSW) Spring - Right Rear built after April 22, 2012 (MDH0422XX) and before June 23, 2012 (MDH0623XX).

SYMPTOM/CONDITION:

Clicking and/or crunching noise from rear springs.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	05168038AC	Spring, Right Rear Coil (Sales Code ZSW)
1 (AR)	05168039AC	Spring, Right Rear Coil (Sales Code ZTS)

REPAIR PROCEDURE:

1. Raise the vehicle on a suitable hoist. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 04- Vehicle Quick Reference> Hoisting> Standard Procedure> Hoisting.

2. Inspect the right rear coil spring. Did it appear unseated as shown in (Fig. 1)?
 - a. Yes>>> Remove and replace the right rear coil spring. Refer to the detailed removal and installation procedures available in DealerCONNECT> TechCONNECT under: Service Info> 17- Rear Suspension> Shock absorber, suspension, coilover> removal/installation.
 - b. No>>> Return the vehicle to the customer or dealer inventory.

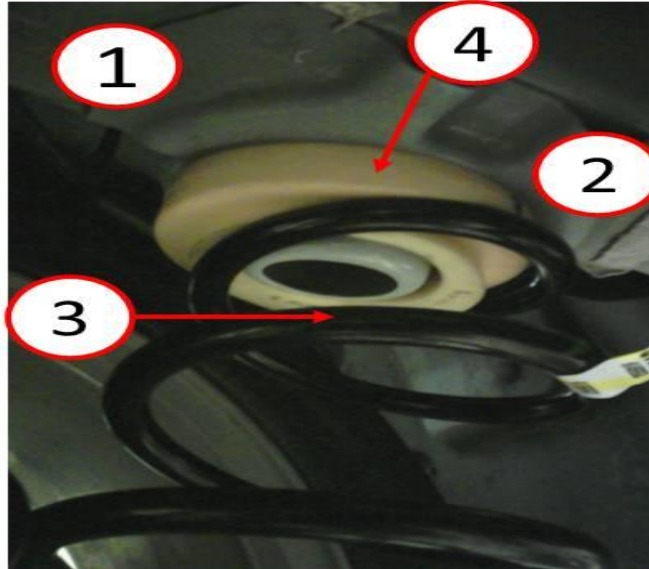


Fig. 1 Coil Spring Inspection

- 1 - Front of the vehicle
- 2 - Rear of the vehicle
- 3 - Coil spring
- 4 - Jounce Bumper

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
02-30-01-94	Inspect The Right Rear Coil Spring Only (Skill Level = C, Training Level = 2).	0.2 Hrs.
02-30-01-95	Inspect and Replace The Right Rear Coil Spring (Skill Level = C, Training Level = 2)	0.4 Hrs.

FAILURE CODE:

ZZ	Service Action
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