



NUMBER: 02-007-12

GROUP: Front Suspension

DATE: November 13, 2012

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 12-065. ALL APPLICABLE UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE UN-SOLD VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. FOR VEHICLES NOT INCLUDED IN THE RRT VIN LIST, APPLICATION OF THIS SERVICE BULLETIN TO SOLD UNITS IS BASED UPON THE CUSTOMER EXPERIENCING THE SYMPTOM/CONDITIONS. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Steering Wheel Off Center 3.1 To 12 Degrees

OVERVIEW:

This bulletin involves centering the vehicles steering wheel.

MODELS:

2013	(JS)	200
2013	(JS)	Avenger

NOTE: This bulletin applies to vehicles built after October 03, 2012 (MDH1003XX) and before October 13, 2012 (MDH1013XX).

SYMPTOM/CONDITION:

Steering wheel off center 3.1 to 12 degrees.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Adjust the vehicle front toe alignment. Refer to the detailed procedures available in DealerCONNECT >TechCONNECT under: Service Info > 02- Front Suspension> Wheel Alignment> Standard Procedure> Wheel Alignment> Sections: Toe and Front Toe.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
02-00-02-42	Toe Adjustment/Center Steering Wheel - Adjust Front Toe (Skill Level = B, Training Level = 3)	0.5 Hrs.

FAILURE CODE:

ZZ	Service Action
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