

NUMBER: 21-006-12 REV. A

GROUP: Transmission and

Transfer Case

DATE: November 03, 2012

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 21- 006-12, DATED July 24, 2012, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS** AND INCLUDE X43 WARRANTY EXTENSION 5 YEARS\160,000 KMS.

SUBJECT:

Vehicle Exhibits Vibration From The Transmission During Vehicle Launch **(X43 Warranty Extension 5 Years\160,000 KMS)**

OVERVIEW:

This bulletin involves replacing the clutch and damper assembly.

MODELS:

2008 - 2009	(JS)	Avenger/Sebring (International Only)
2009 - 2010	(JC)	Journey (International Only)

NOTE: ** This Extended Warranty Bulletin applies to vehicles sold in Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Ireland, Italy, Latvia, Lithuania, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom built with a 2.0L I4 DOHC diesel 16V engine (sales code ECE or ECD) with a MPS6 Transmission (sales code DG5). **

SYMPTOM/CONDITION:

The customer may experience a vibration feeling as they accelerate from a stop or accelerating while rolling at slow speeds. This condition could be caused by the damper and clutch.

DIAGNOSIS:

If the customer describes the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68060442AD	Kit, Clutch and Damper
2	6105190AA	Nut, Hex Flange Lock
1 (AR)	68190075AA	Tube, Microlube

Qty.	Part No.	Description
1 (AR)	68044345AA	Fluid, Transmission

NOTE: One tube of 68190075AA Microlube can be used to do multiple repairs.

REPAIR PROCEDURE:

 Replace clutch and damper by following the detailed service procedures available in DealerCONNECT/TechCONNECT, Refer To Group 21 > Transmission and Transfer Case > Manual Automatic - Getrag MPS6 > Clutch, Double > Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

NOTE: ** Vehicles in the following countries; Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Ireland, Italy, Latvia, Lithuania, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, and the United Kingdom have a clutch Warranty Extension of 5 Years\160,000 KMS (100,000 Miles) (whichever occurs first) under the Basic Limited Warranty. See Warranty Bulletin; ID-12-10, for details associated with the extended warranty. Vehicles outside the above listed countries are reimbursable within the provisions of the Basic Limited Warranty. **

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
06-08-01-90	Clutch Double - Replace (Skill Level = B; Training Level = 3)	4.8 Hrs.

FAILURE CODE:

ZZ	Service Action	
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